

Appendix 1: Operations Summary Report for the Quarter Ended March 31, 2015

Routes	A	B	C	D	E	F	G	H	I	J
	Actual Round Trips	Capacity Provided (AEQ's)	AEQ's Carried QTR 4 F2015	Capacity Utilization QTR 4 F2015 (C / B)	Capacity Utilization QTR 4 F2014	AEQ's Carried QTR 4 F2014	AEQ Growth (C - F)	AEQ Tariff Revenue QTR 4 F2015 Note 2	AEQ Tariff Revenue QTR 4 F2014 Note 2	AEQ Tariff Revenue Growth (H - I)
1	783.0	590,900	413,513	70.0%	68.2%	395,741	17,772	\$ 22,691,272	\$ 21,406,262	\$ 1,285,010
2	677.0	490,042	232,784	47.5%	46.8%	227,815	4,969	11,783,078	11,334,268	448,810
3	706.0	511,144	246,487	48.2%	46.2%	239,876	6,611	5,129,809	4,828,864	300,945
30	636.0	410,590	173,790	42.3%	39.3%	162,064	11,726	11,591,941	10,578,298	1,013,643
Major Routes	2,802.0	2,002,676	1,066,574	53.3%	51.3%	1,025,496	41,078	51,196,100	48,147,692	3,048,408
10	14.0	4,888	1,951	39.9%	36.5%	1,974	(23)	417,694	440,228	(22,534)
11	26.0	6,760	3,186	47.1%	37.7%	3,050	136	549,656	530,998	18,658
Northern Routes	40.0	11,648	5,137	44.1%	37.2%	5,024	113	967,350	971,226	(3,876)
4	707.0	139,600	65,850	47.2%	43.9%	61,938	3,912	688,984	617,978	71,006
5	846.0	173,844	55,755	32.1%	33.5%	51,573	4,182	628,092	577,861	50,231
6	1,051.0	147,140	51,150	34.8%	27.2%	47,224	3,926	593,654	531,175	62,479
7	610.0	145,812	33,842	23.2%	20.0%	32,421	1,421	765,169	697,856	67,313
8	1,346.0	194,640	103,432	53.1%	43.7%	104,663	(1,231)	1,140,149	1,127,204	12,945
9	162.0	72,576	25,850	35.6%	29.6%	24,578	1,272	1,010,951	946,926	64,025
12	788.0	34,672	15,263	44.0%	44.6%	15,463	(200)	165,638	164,843	795
13	982.0	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	(411)	(186)	(225)
17	333.0	124,120	31,468	25.4%	31.7%	23,799	7,669	1,081,780	808,186	273,594
18	720.0	62,426	18,944	30.3%	23.0%	9,099	9,845	161,738	64,656	97,082
19	1,194.0	167,160	75,408	45.1%	37.0%	73,209	2,199	614,452	569,804	44,648
20	912.0	58,368	19,139	32.8%	26.0%	17,874	1,265	154,812	132,518	22,294
21	1,245.0	124,500	45,754	36.8%	28.7%	43,604	2,150	297,291	269,311	27,980
22	977.0	58,620	16,898	28.8%	23.9%	15,764	1,134	113,231	94,266	18,965
23	1,443.0	199,080	75,628	38.0%	34.7%	74,661	967	545,357	534,603	10,754
24	526.0	31,560	11,138	35.3%	34.0%	10,519	619	95,039	88,108	6,931
25	975.0	58,500	20,671	35.3%	31.2%	18,271	2,400	217,184	174,869	42,315
26	737.0	38,324	10,000	26.1%	16.5%	9,238	762	89,176	77,214	11,962
Minor Routes	15,554.0	1,830,942	676,190	36.9%	32.5%	633,898	42,292	8,362,286	7,477,192	885,094
Total	18,396.0	3,845,266	1,747,901	45.5%	42.0%	1,664,418	83,483	60,525,736	56,596,110	3,929,626

Note 1) Revenue arises from bike traffic and freight.

Note 2) At March 31, 2015, tariffs charged to customers on all routes were above price cap by \$1 million (Vehicles at \$0.6 million and Passengers \$ 0.4 million). At March 31, 2014, all routes were below price cap by \$0.5 million (Vehicles \$0.3 million and Passengers \$0.2 million) of the obligation settled in the quarter.

Note 3) Indicates percentage of sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.

Note 4) Effective April 1, 2014, Route 40 was discontinued as part of the service adjustments outlined by the Province, and replaced with an extension of Route 10. For comparative purposes, reporting of AEQ and passenger totals, tariff revenues, capacity utilization and on-time performance for Routes 10 and 40 in the prior years have been combined.

Obligation deferred (settled)	615,054	(286,385)
Total vehicle fare revenue	61,140,790	56,309,725

Appendix 1: Operations Summary Report for the Quarter Ended March 31, 2015

Routes	K	L	M	N	O	P
	Passengers QTR 4 F2015	Passengers QTR 4 F2014	Passenger Growth (K - L)	Passenger Tariff Revenue QTR 4 F2015 Note 2	Passenger Tariff Revenue QTR 4 F2014 Note 2	Passenger Tariff Revenue Growth (N - O)
1	1,016,061	973,400	42,661	\$ 14,839,375	\$ 13,302,604	\$ 1,536,771
2	591,311	590,708	603	8,635,261	7,984,270	650,991
3	477,746	469,225	8,521	2,813,449	2,538,424	275,025
30	247,818	236,584	11,234	3,602,883	3,144,904	457,979
Major Routes	2,332,936	2,269,917	63,019	29,890,968	26,970,202	2,920,766
10	4,651	5,016	(365)	331,092	372,257	(41,165)
11	5,607	5,955	(348)	181,562	190,837	(9,275)
Northern Routes	10,258	10,971	(713)	512,654	563,094	(50,440)
4	126,605	116,861	9,744	593,188	512,850	80,338
5	94,056	86,603	7,453	422,290	339,177	83,113
6	89,805	86,324	3,481	359,190	302,891	56,299
7	53,479	52,819	660	316,788	292,423	24,365
8	243,219	234,374	8,845	766,461	674,184	92,277
9	66,958	63,023	3,935	793,133	673,573	119,560
12	27,945	28,086	(141)	140,879	118,141	22,738
13	7,647	7,789	(142)	32,130	27,367	4,763
17	67,587	48,773	18,814	804,216	522,808	281,408
18	34,413	27,909	6,504	132,161	75,795	56,366
19	165,625	155,914	9,711	477,241	396,042	81,199
20	52,941	50,230	2,711	139,628	116,795	22,833
21	79,281	77,980	1,301	209,331	180,711	28,620
22	27,650	26,050	1,600	74,988	62,937	12,051
23	158,530	155,632	2,898	401,641	362,268	39,373
24	17,539	16,877	662	63,688	52,598	11,090
25	50,870	44,654	6,216	182,788	140,574	42,214
26	17,357	15,269	2,088	51,764	43,900	7,864
Minor Routes	1,381,507	1,295,167	86,340	5,961,505	4,895,034	1,066,471
Total	3,724,701	3,576,055	148,646	36,365,127	32,428,330	3,936,797

% Sailings Within 10 Min. (Note 3)		
QTR 4 F2013	QTR 4 F2014	QTR 4 F2015
91.9%	92.5%	90.4%
78.9%	73.6%	78.6%
86.6%	90.2%	89.0%
97.3%	98.0%	96.7%
88.6%	88.6%	88.6%
85.6%	87.8%	93.8%
93.2%	92.0%	96.2%
87.8%	89.0%	94.4%
98.4%	98.3%	99.4%
94.1%	94.9%	96.6%
96.1%	94.2%	98.3%
95.9%	94.4%	95.7%
95.8%	96.8%	94.0%
96.1%	92.9%	92.5%
99.1%	98.0%	99.7%
99.8%	99.9%	99.8%
96.3%	84.2%	95.9%
93.0%	94.1%	98.0%
98.5%	99.2%	98.2%
90.5%	90.1%	96.4%
99.8%	99.7%	99.4%
99.8%	99.3%	99.9%
99.5%	99.4%	99.8%
96.0%	95.8%	96.9%
86.8%	95.2%	88.7%
99.7%	99.6%	99.3%
96.4%	96.5%	97.2%
95.4%	95.5%	96.0%

Note 4

Obligation deferred (settled)	397,898	(183,999)
Total passenger fare revenue	36,763,025	32,244,331
Total vehicle and passenger fare revenue per financial statements	97,903,815	88,554,056

Appendix 3a - CANCELLED ROUND TRIPS BY ROUTES

PERFORMANCE AGAINST MINIMUM (DAILY) CORE SERVICE LEVELS

Fiscal 2015 Quarter Ended March 31, 2015				Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A, 2(a) of the Coastal Ferry Services Contract											Cancellations of Minimum Required Round Trips for Other Reasons					
Routes		Terminal 1	Terminal 2	Major Incident	Weather	Emerg. Response	Medical Emerg.	Regulatory Issue	Terminal / Dock Maint.	Terminal / Dock Mech. Failure	Vessel Maint.	Vessel Mech. Failure	Fire	Labour Dispute	Allowed Cancels	Community Event	Traffic	Other Cancels	Total Cancels	% of Minimum Required Round Trips Cancelled
	Route 01	Swartz Bay	Tsawwassen												0.0			0.0	0.0	0.00%
	Route 02	Horseshoe Bay	Departure Bay									2			2.0			0.0	2.0	0.32%
	Route 03	Langdale	Horseshoe Bay												0.0			0.0	0.0	0.00%
	Route 30	Duke Point	Tsawwassen												0.0			0.0	0.0	0.00%
Major Routes				0	0	0	0	0	0	0	0	2	0	0	2.0	0	0	0.0	2.0	0.08%
	Route 10	Port Hardy	Prince Rupert												0.0			0.0	0.0	0.00%
	Route 11	Skidegate	Prince Rupert		1										1.0			0.0	1.0	3.85%
Northern Routes				0	1	0	0	0	0	0	0	0	0	0	1.0	0	0	0.0	1.0	2.56%
	Route 04	Fulford Harbour	Swartz Bay												0.0			0.0	0.0	0.00%
	Route 05	Swartz Bay	Four SGIs												0.0			0.0	0.0	0.00%
	Route 06	Crofton	Vesuvius Bay												0.0			0.0	0.0	0.00%
	Route 07	Earls Cove	Saltery Bay									1			1.0			0.0	1.0	0.19%
	Route 08	Horseshoe Bay	Bowen Island												0.0			0.0	0.0	0.00%
	Route 09	Tsawwassen	Long Harbour												0.0			0.0	0.0	0.00%
	Route 12	Mill Bay	Brentwood Bay												0.0			0.0	0.0	0.00%
	Route 13 ⁽¹⁾	Langdale	Gambier/Keats												0.0			0.0	0.0	0.00%
	Route 17	Little River	Powell River		2								1		3.0			0.0	3.0	0.90%
	Route 18	Texada	Powell River												0.0			0.0	0.0	0.00%
	Route 19	Nanaimo Harbour	Gabriola Island												0.0			0.0	0.0	0.00%
	Route 20	Chemainus	Thetis Island												0.0			0.0	0.0	0.00%
	Route 21	Buckley Bay	Denman West												0.0			0.0	0.0	0.00%
	Route 22	Denman East	Hornby Island												0.0			0.0	0.0	0.00%
	Route 23	Campbell River	Quadra Island												0.0			0.0	0.0	0.00%
	Route 24	Quadra Island	Cortes Island												0.0			0.0	0.0	0.00%
	Route 25	Port McNeill	Alert Bay												0.0			0.0	0.0	0.00%
	Route 26	Skidegate	Alliford Bay		3										3.0			0.0	3.0	0.48%
Minor Routes				0	5	0	0	0	0	0	0	2	0	0	7.0	0	0	0.0	7.0	0.05%
TOTAL				0.0	6.0	0.0	0.0	0.0	0.0	0.0	0.0	4.0	0.0	0.0	10.0	0.0	0.0	0.0	10.0	0.06%

% of Minimum Required Round Trips Cancelled0.00%0.04%0.00%0.00%0.00%0.00%0.00%0.00%0.00%0.02%0.00%0.00%0.06%0.00%0.00%0.00%0.06%

Notes:
⁽¹⁾ Route 13 - Core service levels include some round trips that are deliverable only 'on demand.'

Appendix 3b(1) - CANCELLED & EXTRA ROUND TRIPS BY ROUTES

Fiscal 2015 Quarter Ended March 31, 2015			
Routes		Terminal 1	Terminal 2
	Route 01	Swartz Bay	Tsawwassen
	Route 02	Horseshoe Bay	Departure Bay
	Route 03	Langdale	Horseshoe Bay
	Route 30	Duke Point	Tsawwassen
Major Routes			
	Route 10	Port Hardy	Prince Rupert
	Route 11	Skidegate	Prince Rupert
Northern Routes			
	Route 04	Fulford Harbour	Swartz Bay
	Route 05	Swartz Bay	Four SGIs
	Route 06	Crofton	Vesuvius Bay
	Route 07	Earls Cove	Saltery Bay
	Route 08	Horseshoe Bay	Bowen Island
	Route 09	Tsawwassen	Long Harbour
	Route 12	Mill Bay	Brentwood Bay
	Route 13	Langdale	Gambier/Keats
	Route 17	Little River	Powell River
	Route 18	Texada	Powell River
	Route 19	Nanaimo Harbour	Gabriola Island
	Route 20	Chemainus	Thetis Island
	Route 21	Buckley Bay	Denman West
	Route 22	Denman East	Hornby Island
	Route 23	Campbell River	Quadra Island
	Route 24	Quadra Island	Cortes Island
	Route 25	Port McNeill	Alert Bay
	Route 26	Skidegate	Alliford Bay
Minor Routes			
TOTAL			

Performance Against Minimum (Daily) Core Service Levels						
4th Quarter				Fiscal YE		
Actual Round Trips	Daily Minimum Required Round Trips	Variance (Actual to Minimum)	Cancellations of Minimum Required Round Trips	Actual Round Trips	Daily Minimum Required Round Trips	Variance (Actual to Minimum)
783.0	630.0	153.0	0.0	3,794.0	2,969.0	825.0
677.0	630.0	47.0	2.0	3,039.0	2,695.0	344.0
706.0	617.0	89.0	0.0	3,020.0	2,586.0	434.0
636.0	549.0	87.0	0.0	2,689.0	2,297.0	392.0
2,802.0	2,426.0	376.0	2.0	12,542.0	10,547.0	1,995.0
14.0	13.0	1.0	0.0	87.0	86.0	1.0
26.0	26.0	0.0	1.0	139.5	140.5	-1.0
40.0	39.0	1.0	1.0	226.5	226.5	0.0
707.0	617.0	90.0	0.0	2,882.0	2,517.0	365.0
846.0	846.0	0.0	0.0	3,475.0	3,475.0	0.0
1,051.0	960.0	91.0	0.0	4,511.0	4,154.0	357.0
610.0	527.0	83.0	1.0	2,542.0	2,175.0	367.0
1,346.0	1,223.0	123.0	0.0	5,385.0	4,977.5	407.5
162.0	162.0	0.0	0.0	811.0	812.0	-1.0
788.0	699.0	89.0	0.0	3,210.0	2,852.0	358.0
982.0	929.0	53.0	0.0	4,073.0	3,697.0	376.0
333.0	334.0	-1.0	3.0	1,364.0	1,372.0	-8.0
720.0	604.0	116.0	0.0	2,940.0	2,513.0	427.0
1,194.0	1,105.0	89.0	0.0	4,963.0	4,598.0	365.0
912.0	823.0	89.0	0.0	3,745.0	3,387.0	358.0
1,245.0	1,157.0	88.0	0.0	5,448.0	4,981.0	467.0
977.0	887.0	90.0	0.0	4,280.0	3,736.0	544.0
1,443.0	1,336.0	107.0	0.0	5,851.0	5,456.0	395.0
526.0	437.0	89.0	0.0	2,116.0	1,773.0	343.0
975.0	886.0	89.0	0.0	3,972.0	3,596.0	376.0
737.0	630.0	107.0	3.0	3,096.0	2,663.0	433.0
15,554.0	14,162.0	1,392.0	7.0	64,664.0	58,734.5	5,929.5
18,396.0	16,627.0	1,769.0	10.0	77,432.5	69,508.0	7,924.5

Note: In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).

Appendix 3b(2) - CANCELLED & EXTRA ROUND TRIPS BY ROUTES

Fiscal 2015 Quarter Ended March 31, 2015			
Routes		Terminal 1	Terminal 2
	Route 01	Swartz Bay	Tsawwassen
	Route 02	Horseshoe Bay	Departure Bay
	Route 03	Langdale	Horseshoe Bay
	Route 30	Duke Point	Tsawwassen
Major Routes			
	Route 10	Port Hardy	Prince Rupert
	Route 11	Skidegate	Prince Rupert
Northern Routes			
	Route 04	Fulford Harbour	Swartz Bay
	Route 05	Swartz Bay	Four SGIs
	Route 06	Crofton	Vesuvius Bay
	Route 07	Earls Cove	Saltery Bay
	Route 08	Horseshoe Bay	Bowen Island
	Route 09	Tsawwassen	Long Harbour
	Route 12	Mill Bay	Brentwood Bay
	Route 13	Langdale	Gambier/Keats
	Route 17	Little River	Powell River
	Route 18	Texada	Powell River
	Route 19	Nanaimo Harbour	Gabriola Island
	Route 20	Chemainus	Thetis Island
	Route 21	Buckley Bay	Denman West
	Route 22	Denman East	Hornby Island
	Route 23	Campbell River	Quadra Island
	Route 24	Quadra Island	Cortes Island
	Route 25	Port McNeill	Alert Bay
	Route 26	Skidegate	Alliford Bay
Minor Routes			
TOTAL			

Performance Against Estimated Schedule								
4th Quarter						Fiscal YE		
Actual Round Trips	Round Trips Per Estimated Schedule	Variance (Actual to Estimated Schedule)	Cancelled Round Trips from Estimated Schedule	Total Extra / Short Round Trips		Actual Round Trips	Round Trips Per Estimated Schedule	Variance (Actual to Estimated Schedule)
783.0	782.0	1.0	1.0	2.0		3,794.0	3,837.0	-43.0
677.0	681.0	-4.0	4.0	0.0		3,039.0	3,049.0	-10.0
706.0	706.0	0.0	0.0	0.0		3,020.0	2,950.0	70.0
636.0	638.0	-2.0	2.0	0.0		2,689.0	2,692.0	-3.0
2,802.0	2,807.0	-5.0	7.0	2.0		12,542.0	12,528.0	14.0
14.0	13.0	1.0	0.0	1.0		87.0	86.0	1.0
26.0	27.0	-1.0	1.0	0.0		139.5	141.5	-2.0
40.0	40.0	0.0	1.0	1.0		226.5	227.5	-1.0
707.0	706.0	1.0	0.0	1.0		2,882.0	2,880.0	2.0
846.0	859.0	-13.0	13.0	0.0		3,475.0	3,499.0	-24.0
1,051.0	1,049.0	2.0	0.0	2.0		4,511.0	4,517.0	-6.0
610.0	616.0	-6.0	6.0	0.0		2,542.0	2,538.0	4.0
1,346.0	1,314.0	32.0	0.0	32.0		5,385.0	5,354.5	30.5
162.0	180.0	-18.0	18.0	0.0		811.0	830.0	-19.0
788.0	788.0	0.0	0.0	0.0		3,210.0	3,215.0	-5.0
982.0	1,018.0	-36.0	52.0	16.0		4,073.0	4,060.0	13.0
333.0	334.0	-1.0	3.0	2.0		1,364.0	1,372.0	-8.0
720.0	693.0	27.0	2.0	29.0		2,940.0	2,908.0	32.0
1,194.0	1,194.0	0.0	0.0	0.0		4,963.0	4,961.0	2.0
912.0	912.0	0.0	0.0	0.0		3,745.0	3,750.0	-5.0
1,245.0	1,246.0	-1.0	1.0	0.0		5,448.0	5,344.0	104.0
977.0	976.0	1.0	0.0	1.0		4,280.0	4,099.0	181.0
1,443.0	1,425.0	18.0	0.0	18.0		5,851.0	5,819.0	32.0
526.0	526.0	0.0	0.0	0.0		2,116.0	2,136.0	-20.0
975.0	975.0	0.0	0.0	0.0		3,972.0	3,959.0	13.0
737.0	732.0	5.0	7.0	12.0		3,096.0	3,082.0	14.0
15,554.0	15,543.0	11.0	102.0	113.0		64,664.0	64,323.5	340.5
18,396.0	18,390.0	6.0	110.0	116.0		77,432.5	77,079.0	353.5

Note: In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).

Appendix 3c - CANCELLED ROUND TRIPS BY ROUTES

(For Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A. 2(a) of the Coastal Ferry Services Contract)

Fiscal 2015 Quarter Ended March 31, 2015				Performance Against Minimum (Daily) Core Service Levels	
Route Groups (RG)				Cumulative Days When Round Trips Missed <i>Allowed 30 Days / Route</i>	Highest Consecutive Days when Round Trips Missed <i>Allowed 20 Days / Route</i>
Major Routes	Route 01	Swartz Bay	Tsawwassen	1.0	1.0
	Route 02	Horseshoe Bay	Departure Bay	4.0	2.0
	Route 03	Langdale	Horseshoe Bay	0.0	
	Route 30	Duke Point	Tsawwassen	1.0	1.0
Northern Routes	Route 10	Port Hardy	Prince Rupert	0.0	
	Route 11	Skidegate	Prince Rupert	3.0	2.0
Minor Routes	Route 04	Fulford Harbour	Swartz Bay	0.0	
	Route 05	Swartz Bay	Four SGIs	0.0	
	Route 06	Crofton	Vesuvius Bay	2.0	1.0
	Route 07	Earls Cove	Saltery Bay	1.0	1.0
	Route 08	Horseshoe Bay	Bowen Island	0.0	
	Route 09	Tsawwassen	Long Harbour	1.0	1.0
	Route 12	Mill Bay	Brentwood Bay	1.0	1.0
	Route 13	Langdale	Gambier/Keats	0.0	
	Route 17	Little River	Powell River	9.0	3.0
	Route 18	Texada	Powell River	3.0	1.0
	Route 19	Nanaimo Harbour	Gabriola Island	0.0	
	Route 20	Chemainus	Thetis Island	1.0	1.0
	Route 21	Buckley Bay	Denman West	1.0	1.0
	Route 22	Denman East	Hornby Island	4.0	2.0
	Route 23	Campbell River	Quadra Island	3.0	2.0
	Route 24	Quadra Island	Cortes Island	5.0	3.0
	Route 25	Port McNeill	Alert Bay	1.0	1.0
	Route 26	Skidegate	Alliford Bay	8.0	2.0

APPENDIX 4: Round Trip Service Delivery and On Time Performance

Fiscal 2015

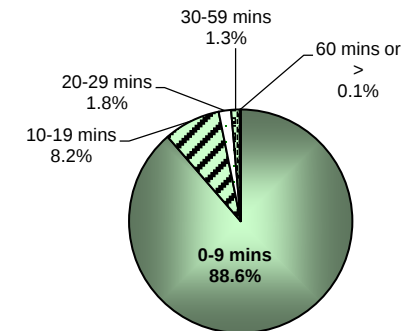
Quarter Ended March 31, 2015

Major Routes

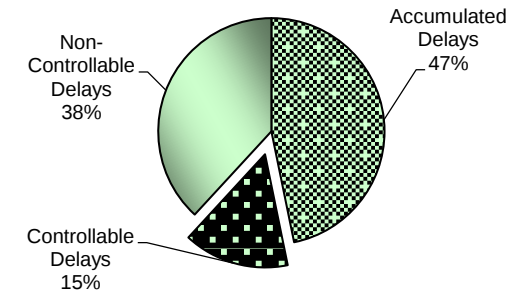


Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	783.0	630.0	153.0	38.4%
Route 02	Horseshoe Bay-Nanaimo	677.0	630.0	47.0	7.4%
Route 03	Langdale-Horseshoe Bay	706.0	617.0	89.0	6.9%
Route 30	Nanaimo-Tsawwassen	636.0	549.0	87.0	8.2%
MAJOR Routes Total		2,802.0	2,426.0	376.0	16.1%

On Time Performance Fiscal 2015 Q4

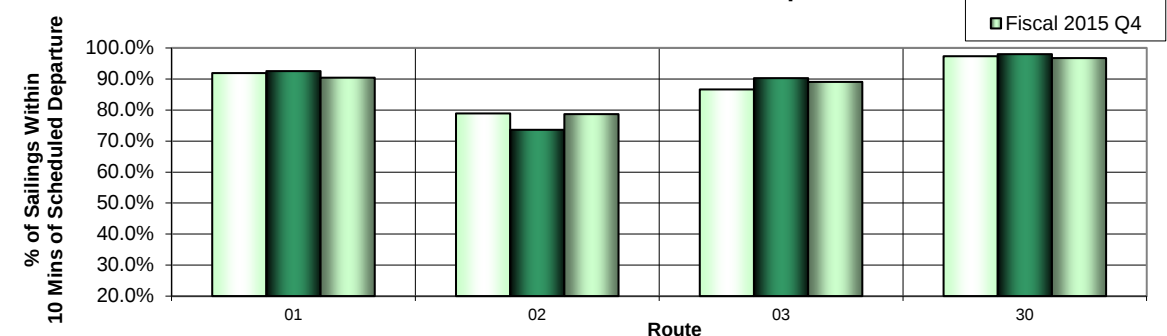


Reasons for Delays



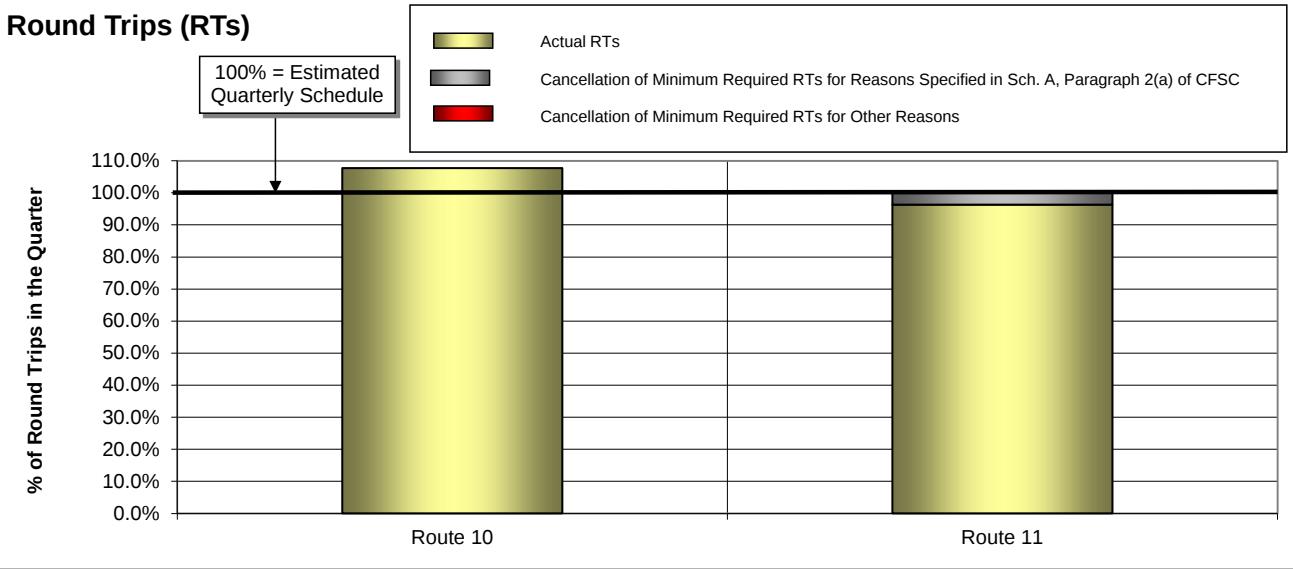
Controllable = Under the control of the company (loading procedure, fuelling, etc.)
Non-Controllable = Out of the control of the company (bad weather, medical, etc.)
Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

On Time Performance % That Sailed Within 10 Mins of Scheduled Departure

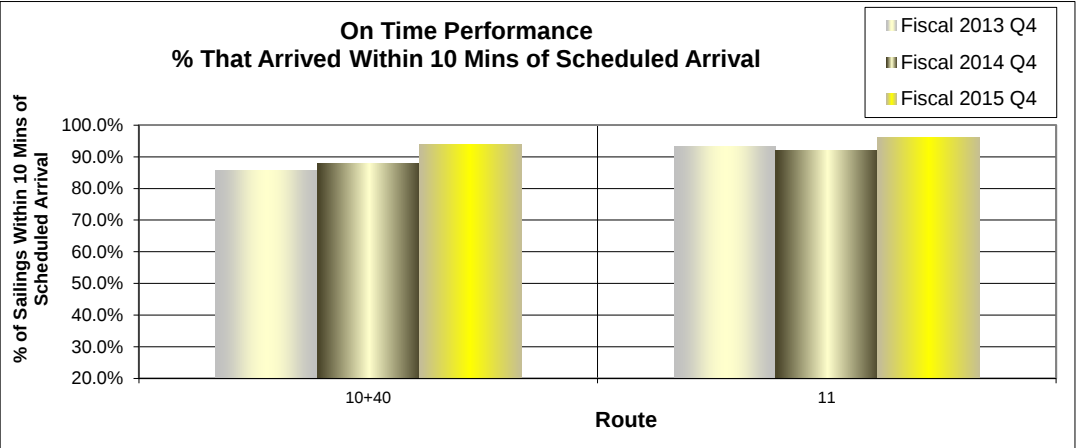
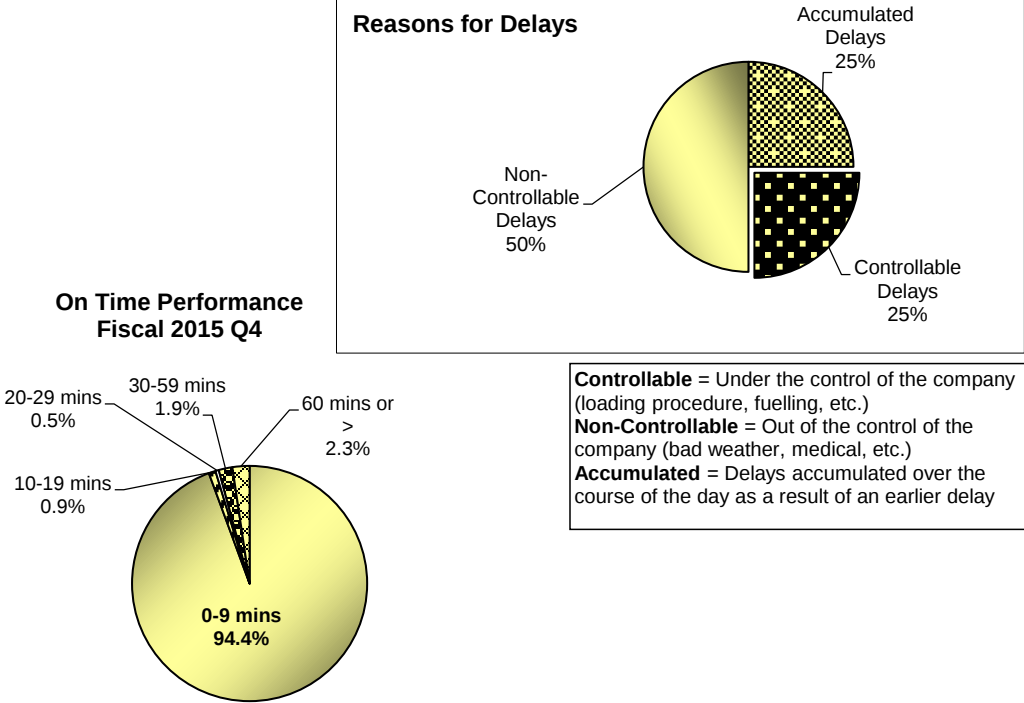


APPENDIX 4: Round Trip Service Delivery and On Time Performance
Fiscal 2015
Quarter Ended March 31, 2015

Northern Routes



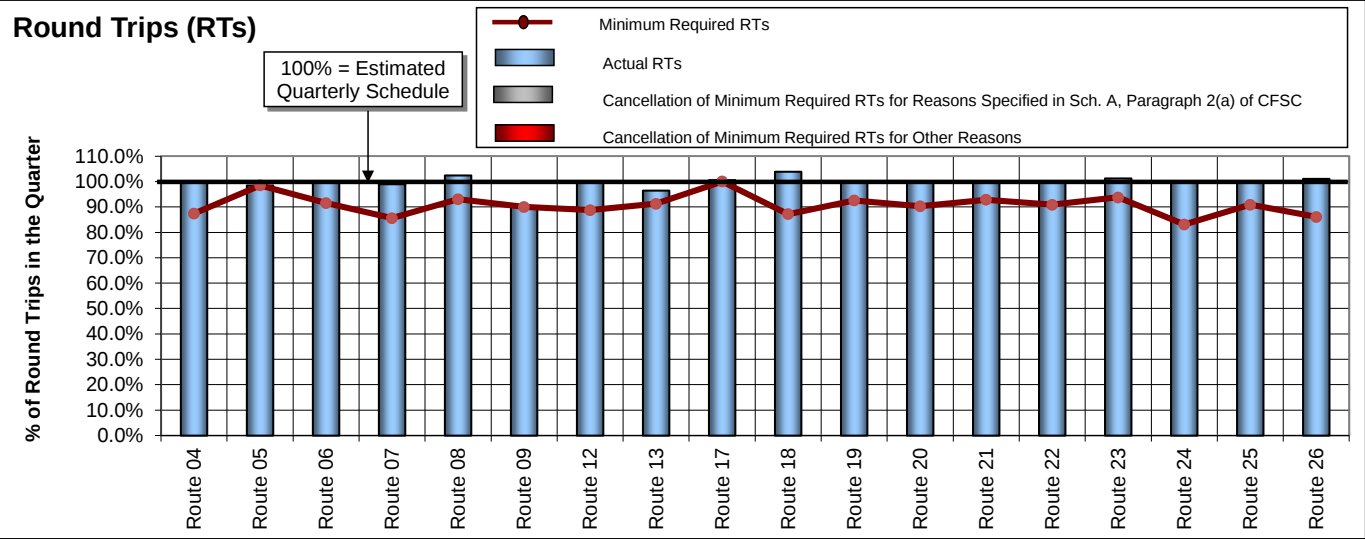
Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 10 ⁽¹⁾	Port Hardy-Prince Rupert	14.0	13.0	1.0	0.0%
Route 11	Skidegate-Prince Rupert	26.0	26.0	0.0	0.0%
NORTHERN Routes Total		40.0	39.0	1.0	0.0%



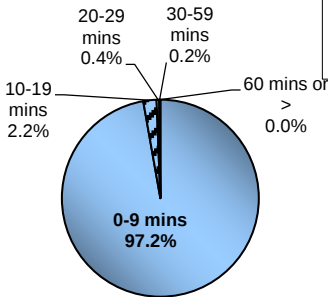
Note: ⁽¹⁾ Effective April 1, 2014, Route 40 was discontinued as part of the service adjustments outlined by the Province, and replaced with an extension of Route 10. For comparative purposes, fiscal 2013 and 2014 on-time performance for Routes 10 and 40 have been combined.

APPENDIX 4: Round Trip Service Delivery and On Time Performance
Fiscal 2015
Quarter Ended March 31, 2015

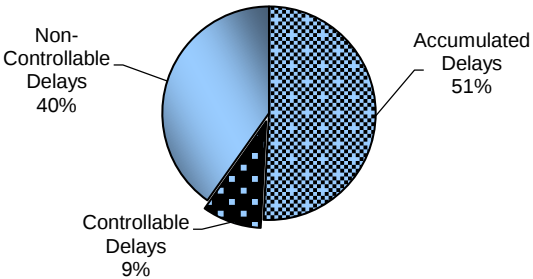
Minor Routes



On Time Performance
Fiscal 2015 Q4



Reasons for Delays



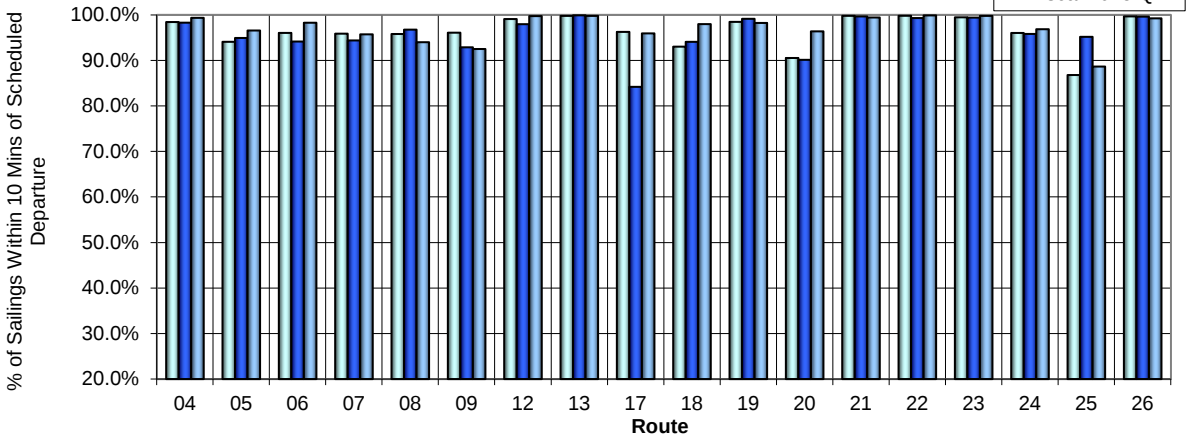
Controllable = Under the control of the company (loading procedure, fuelling, etc.)
Non-Controllable = Out of the control of the company (bad weather, medical, etc.)
Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 04	Swartz Bay-Fulford Harbour	707.0	617.0	90.0	1.4%
Route 05	Swartz Bay-Gulf Islands	846.0	846.0	0.0	1.1%
Route 06	Crofton-Vesuvius Bay	1,051.0	960.0	91.0	2.7%
Route 07	Earls Cove-Salter Bay	610.0	527.0	83.0	2.0%
Route 08	Horseshoe Bay-Bowen Island	1,346.0	1,223.0	123.0	17.9%
Route 09	Tsawwassen-Southern Gulf Islands	162.0	162.0	0.0	0.4%
Route 12	Mill Bay-Brentwood Bay	788.0	699.0	89.0	0.4%
Route 13 ⁽¹⁾	Langdale-Keats/Gambier	982.0	929.0	53.0	Pass only
Route 17	Little River-Powell River	333.0	334.0	-1.0	0.0%
Route 18	Powell River-Texada	720.0	604.0	116.0	0.2%
Route 19	Nanaimo Harbour-Gabriola Island	1,194.0	1,105.0	89.0	4.6%
Route 20	Chemainus-Thetis/Penelakut	912.0	823.0	89.0	0.9%
Route 21	Buckley Bay-Denman West	1,245.0	1,157.0	88.0	2.0%
Route 22	Gravelly Bay-Hornby Island	977.0	887.0	90.0	0.2%
Route 23	Campbell River-Quadra Island	1,443.0	1,336.0	107.0	1.7%
Route 24	Quadra Island-Cortes Island	526.0	437.0	89.0	0.8%
Route 25	Port McNeill-Sointula/Alert Bay	975.0	886.0	89.0	1.9%
Route 26	Skidegate-Alliford Bay	737.0	630.0	107.0	1.3%
MINOR Routes Total		15,554.0	14,162.0	1,392.0	2.9%

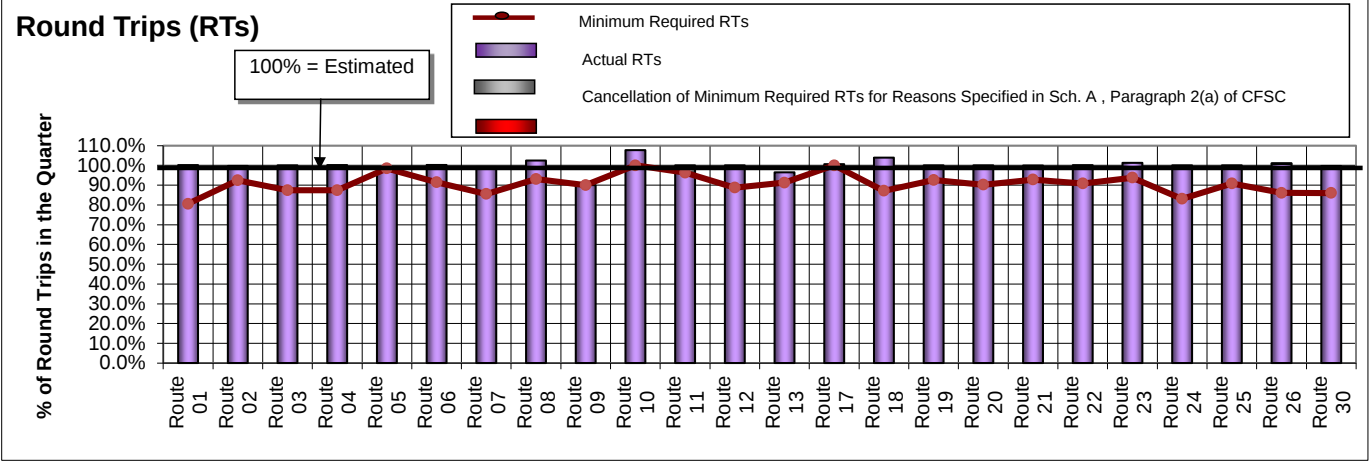
Note:

⁽¹⁾ Route 13 - core service levels include some round trips that are deliverable only 'on demand.' .

On Time Performance
% That Sailed Within 10 Mins of Scheduled Departure



APPENDIX 4: Round Trip Service Delivery and On Time Performance
Fiscal 2015
Quarter Ended March 31, 2015

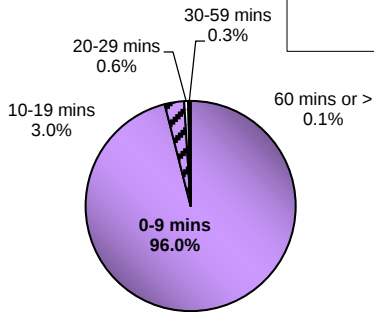


Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	783.0	630.0	153.0	38.4%
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Route 03	Langdale-Horseshoe Bay	706.0	617.0	89.0	6.9%
Route 04	Swartz Bay-Fulford Harbour	707.0	617.0	90.0	1.4%
Route 05	Swartz Bay-Gulf Islands	846.0	846.0	0.0	1.1%
Route 06	Crofton-Vesuvius Bay	1,051.0	960.0	91.0	2.7%
Route 07	Earls Cove-Saltery Bay	610.0	527.0	83.0	2.0%
Route 08	Horseshoe Bay-Bowen Island	1,346.0	1,223.0	123.0	17.9%
Route 09	Tsawwassen-Southern Gulf Islands	162.0	162.0	0.0	0.4%
Route 10 ⁽²⁾	Port Hardy-Prince Rupert	14.0	13.0	1.0	0.0%
Route 11	Skidegate-Prince Rupert	26.0	26.0	0.0	0.0%
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Route 18	Powell River-Texada	720.0	604.0	116.0	0.2%
Route 19	Nanaimo Harbour-Gabriola Island	1,194.0	1,105.0	89.0	4.6%
Route 20	Chemainus-Thetis/Penelakut	912.0	823.0	89.0	0.9%
Route 21	Buckley Bay-Denman West	1,245.0	1,157.0	88.0	2.0%
Route 22	Gravelly Bay-Hornby Island	977.0	887.0	90.0	0.2%
Route 23	Campbell River-Quadra Island	1,443.0	1,336.0	107.0	1.7%
Route 24	Quadra Island-Cortes Island	526.0	437.0	89.0	0.8%
Route 25	Port McNeill-Sointula/Alert Bay	975.0	886.0	89.0	1.9%
Route 26	Skidegate-Alliford Bay	737.0	630.0	107.0	1.3%
Route 30	Nanaimo-Tsawwassen	636.0	549.0	87.0	8.2%
All Routes Total		18,396.0	16,627.0	1,769.0	4.8%

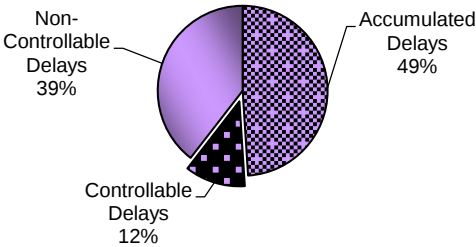
Notes:

⁽¹⁾ Route 13 - core service levels include some round trips that are deliverable only 'on demand.'

On Time Performance
Fiscal 2015 Q4

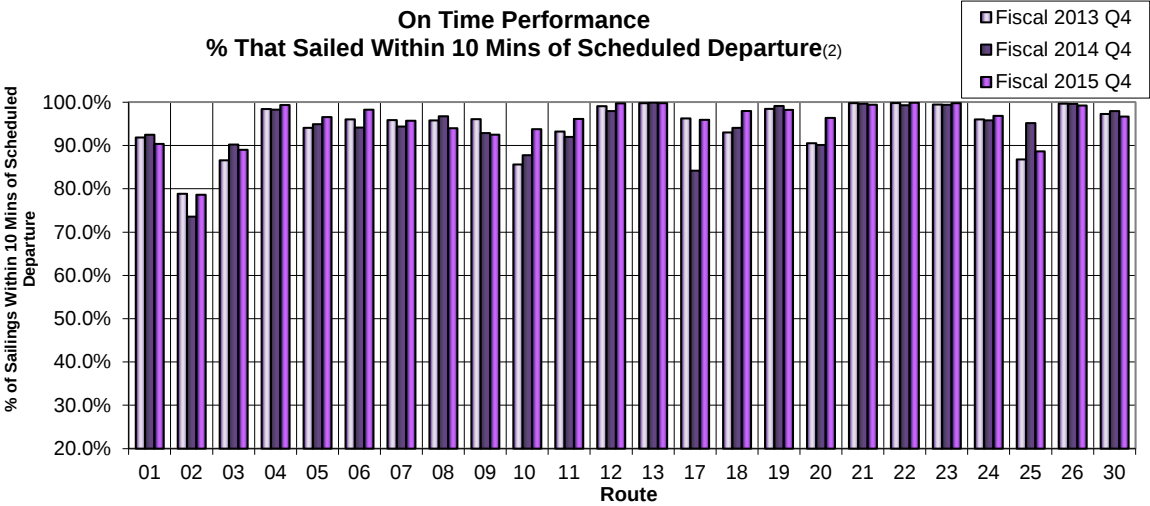


Reasons for Delays



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On Time Performance
% That Sailed Within 10 Mins of Scheduled Departure⁽²⁾



⁽²⁾ Effective April 1, 2014, Route 40 was discontinued as part of the service adjustments outlined by the Province, and replaced with an extension of Route 10. For comparative purposes, fiscal 2013 and 2014 on-time performance for Routes 10 and 40 have been combined.