

Appendix 1: Operations Summary Report for the Year Ended March 31, 2015

Routes	A	B	C	D	E	F	G	H	I	J	
	Actual Round Trips	Capacity Provided (AEQ's)	AEQ's Carried Fiscal 2015	Capacity Utilization Fiscal 2015 (C / B)	Capacity Utilization Fiscal 2014	AEQ's Carried Fiscal 2014	AEQ Growth (C - F)	AEQ Tariff Revenue Fiscal 2015 Note 2	AEQ Tariff Revenue Fiscal 2014 Note 2	AEQ Tariff Revenue Growth (H - I)	
1	3,794.0	2,868,210	2,100,417	73.2%	72.4%	2,072,208	28,209	\$ 115,496,149	\$ 110,247,009	\$ 5,249,140	
2	3,039.0	2,208,182	1,267,009	57.4%	58.2%	1,280,398	(13,389)	65,921,987	64,817,132	1,104,855	
3	3,020.0	2,186,118	1,205,768	55.2%	54.1%	1,192,143	13,625	25,916,436	24,609,337	1,307,099	
30	2,689.0	1,734,870	860,670	49.6%	48.1%	835,959	24,711	56,561,313	53,414,201	3,147,112	
Major Routes	12,542.0	8,997,380	5,433,864	60.4%	59.8%	5,380,708	53,156	263,895,885	253,087,679	10,808,206	
10	87.0	30,269	14,528	48.0%	36.8%	15,658	(1,130)	4,221,428	4,904,111	(682,683)	Note 4
11	139.5	31,601	18,213	57.6%	45.4%	18,580	(367)	3,268,601	3,202,209	66,392	
Northern Routes	226.5	61,870	32,741	52.9%	41.0%	34,238	(1,497)	7,490,029	8,106,320	(616,291)	
4	2,882.0	572,530	309,840	54.1%	53.8%	302,115	7,725	3,364,147	3,181,644	182,503	
5	3,475.0	709,256	258,883	36.5%	37.2%	257,145	1,738	3,125,532	3,039,115	86,417	
6	4,511.0	631,540	241,843	38.3%	34.2%	240,870	973	2,895,374	2,796,897	98,477	Note 1
7	2,542.0	624,952	183,657	29.4%	26.8%	184,035	(378)	4,124,955	3,984,341	140,614	
8	5,385.0	897,420	475,576	53.0%	49.0%	475,937	(361)	5,381,246	5,155,315	225,931	
9	811.0	352,740	153,347	43.5%	42.2%	146,614	6,733	6,700,330	6,225,644	474,686	
12	3,210.0	141,240	79,501	56.3%	58.9%	83,322	(3,821)	896,234	943,171	(46,937)	
13	4,073.0	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	(1,732)	(137)	(1,595)	
17	1,364.0	511,716	158,159	30.9%	33.0%	152,161	5,998	5,787,098	5,378,225	408,873	
18	2,940.0	262,658	84,862	32.3%	25.9%	79,790	5,072	653,924	590,696	63,228	
19	4,963.0	694,820	344,445	49.6%	44.4%	356,368	(11,923)	2,886,918	2,895,948	(9,030)	
20	3,745.0	237,414	82,675	34.8%	29.3%	81,829	846	687,114	634,709	52,405	
21	5,448.0	544,800	238,282	43.7%	38.0%	238,535	(253)	1,729,693	1,628,188	101,505	
22	4,280.0	256,800	103,840	40.4%	37.9%	105,523	(1,683)	725,170	717,683	7,487	
23	5,851.0	814,240	367,569	45.1%	41.9%	366,181	1,388	2,926,306	2,842,462	83,844	
24	2,116.0	126,960	57,174	45.0%	44.4%	56,855	319	532,331	509,729	22,602	
25	3,972.0	219,744	84,632	38.5%	36.2%	83,871	761	894,585	818,029	76,556	
26	3,096.0	160,992	44,938	27.9%	23.1%	49,452	(4,514)	422,359	435,536	(13,177)	
Minor Routes	64,664.0	7,759,822	3,269,223	42.1%	39.2%	3,260,603	8,620	43,731,584	41,777,195	1,954,389	
Total	77,432.5	16,819,072	8,735,828	51.9%	49.9%	8,675,549	60,279	315,117,498	302,971,194	12,146,304	

Note 1) Revenue arises from bike traffic and freight.

Note 2) Obligations deferred or settled reflect the following:

Fiscal 2015 - At March 31, 2015, the routes were over price cap by \$1 million (\$0.6 million and \$0.4 million for vehicle and passenger, respectively).
Fiscal 2014 - the deferral of tariff in excess of the price cap reflects the differences between the balances at March 31, 2013 (\$0.9 million and \$0.5 million for vehicle and passenger tariff, respectively), and the zero balances at March 31, 2014. The obligation was transferred to the fuel deferral account in accordance with British Columbia Commission Memorandum 45 dated March 20, 2014.

Note 3) Indicates percentage of sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.

Note 4) Effective April 1, 2014, Route 40 was discontinued as part of the service adjustments outlined by the Province, and replaced with an extension of Route 10. For comparative purposes, reporting of AEQ and passenger totals, tariff revenues, capacity utilization and on-time performance for Routes 10 and 40 in the prior years have been combined.

Obligation deferred (settled)	615,054	741,907
	315,732,552	303,713,101



Appendix 1: Operations Summary Report for the Year Ended March 31, 2015

Routes	K	L	M	N	O	P
	Passengers Fiscal 2015	Passengers Fiscal 2014	Passenger Growth (K - L)	Passenger Tariff Revenue Fiscal 2015 Note 2	Passenger Tariff Revenue Fiscal 2014 Note 2	Passenger Tariff Revenue Growth (M - N)
1	5,656,166	5,566,130	90,036	\$ 82,390,745	\$ 74,726,955	\$ 7,663,790
2	3,286,455	3,315,156	(28,701)	48,005,476	44,117,572	3,887,904
3	2,483,071	2,469,646	13,425	14,938,072	13,394,241	1,543,831
30	1,393,271	1,357,799	35,472	20,203,146	17,744,446	2,458,700
Major Routes	12,818,963	12,708,731	110,232	165,537,439	149,983,214	15,554,225
10	39,617	42,760	(3,143)	4,970,380	5,489,505	(519,125)
11	35,491	38,340	(2,849)	1,283,027	1,352,509	(69,482)
Northern Routes	75,108	81,100	(5,992)	6,253,407	6,842,014	(588,607)
4	621,888	605,300	16,588	3,052,628	2,704,051	348,577
5	460,196	456,697	3,499	2,185,447	1,892,634	292,813
6	444,853	450,043	(5,190)	1,830,294	1,632,092	198,202
7	324,841	329,276	(4,435)	1,923,831	1,764,668	159,163
8	1,120,017	1,117,329	2,688	3,755,457	3,360,182	395,275
9	434,628	416,257	18,371	5,309,735	4,503,249	806,486
12	154,738	161,439	(6,701)	830,387	726,013	104,374
13	41,814	43,640	(1,826)	179,133	165,253	13,880
17	341,819	329,058	12,761	4,113,684	3,586,084	527,600
18	154,586	156,188	(1,602)	533,811	447,872	85,939
19	748,066	757,454	(9,388)	2,263,367	2,012,557	250,810
20	237,706	241,110	(3,404)	632,063	569,820	62,243
21	446,682	457,856	(11,174)	1,282,624	1,142,066	140,558
22	197,861	206,039	(8,178)	550,529	519,832	30,697
23	769,888	775,546	(5,658)	2,159,748	1,959,344	200,404
24	95,843	98,415	(2,572)	371,090	329,558	41,532
25	223,090	215,006	8,084	831,772	727,512	104,260
26	83,435	90,226	(6,791)	263,790	270,077	- 6,287
Minor Routes	6,901,951	6,906,879	(4,928)	32,069,390	28,312,864	3,756,526
Total	19,796,022	19,696,710	99,312	203,860,236	185,138,092	18,722,144

Obligation deferred (settled)	397,898	453,364
Total passenger revenue	204,258,134	185,591,456
Total vehicle and passenger revenue	519,990,686	489,304,557

% Sailings Within 10 Min. (Note 3)		
Fiscal 2013	Fiscal 2014	Fiscal 2015
87.2%	88.7%	87.7%
76.2%	72.5%	74.0%
81.9%	76.6%	77.4%
92.8%	92.6%	93.2%
84.5%	82.7%	83.1%
89.9%	89.8%	88.6%
97.0%	96.0%	94.6%
91.9%	91.6%	90.0%
95.9%	96.2%	96.6%
88.9%	88.2%	91.3%
91.1%	87.8%	86.6%
95.6%	88.7%	95.1%
90.3%	92.5%	89.0%
89.2%	89.1%	86.3%
91.9%	94.6%	93.7%
99.4%	99.8%	99.8%
94.4%	88.8%	94.2%
91.2%	86.9%	95.4%
96.1%	95.8%	90.1%
83.8%	82.3%	91.3%
99.1%	99.2%	97.2%
97.1%	98.5%	98.4%
98.6%	98.2%	98.0%
94.5%	92.8%	91.8%
88.0%	87.3%	85.4%
99.4%	99.0%	98.3%
93.6%	92.9%	93.2%
92.3%	91.5%	91.7%

Note 4

Appendix 3a - CANCELLED ROUND TRIPS BY ROUTES

Performance Against CFSC Requirements - Annual Core Service Levels

Fiscal 2015 Year Ended March 31, 2015				Cancellations of Required Round Trips for Reasons Specified in Schedule A, 2(a) of the Coastal Ferry Services Contract												Cancellations of Required Round Trips for Other Reasons		Total Cancels	% of Required Round Trips Cancelled
Routes		Terminal 1	Terminal 2	Major Incident	Weather	Emerg. Response	Medical Emerg.	Regulatory Issue	Terminal / Dock Maint.	Terminal / Dock Mech. Failure	Vessel Maint.	Vessel Mech. Failure	Fire	Labour Dispute	Allowed Cancels	Traffic	Other Cancels		
	Route 01	Swartz Bay	Tsawwassen		1										1.0		0.0	1.0	0.07%
	Route 02	Horseshoe Bay	Departure Bay		4							2			6.0		0.0	6.0	
	Route 03	Langdale	Horseshoe Bay												0.0		0.0	0.0	
	Route 30	Duke Point	Tsawwassen		1										1.0		0.0	1.0	
Major Routes				0	6	0	0	0	0	0	0	2	0	0	8.0	0	0.0	8.0	0.07%
	Route 10	Port Hardy	Prince Rupert												0.0		0.0	0.0	0.00%
	Route 11	Skidegate	Prince Rupert		2										2.0		0.0	2.0	1.41%
Northern Routes				0	2	0	0	0	0	0	0	0	0	0	2.0	0	0.0	2.0	0.88%
	Route 04	Fulford Harbour	Swartz Bay												0.0		0.0	0.0	0.00%
	Route 05	Swartz Bay	Four SGIs												0.0		0.0	0.0	0.00%
	Route 06	Crofton	Vesuvius Bay		2	1					3				6.0		0.0	6.0	0.13%
	Route 07	Earls Cove	Saltery Bay									1			1.0		0.0	1.0	0.04%
	Route 08	Horseshoe Bay	Bowen Island												0.0		0.0	0.0	0.00%
	Route 09	Tsawwassen	Long Harbour				1								1.0		0.0	1.0	0.12%
	Route 12	Mill Bay	Brentwood Bay		3			1				1			5.0		0.0	5.0	0.16%
	Route 13 ⁽¹⁾	Langdale	Gambier/Keats												0.0		0.0	0.0	0.00%
	Route 17	Little River	Powell River		11			1				1			13.0		0.0	13.0	0.95%
	Route 18	Texada	Powell River		3							2			5.0		0.0	5.0	0.17%
	Route 19	Nanaimo Harbour	Gabriola Island												0.0		0.0	0.0	0.00%
	Route 20	Chemainus	Thetis Island		3							2			5.0		0.0	5.0	0.13%
	Route 21	Buckley Bay	Denman West					1							1.0		0.0	1.0	0.02%
	Route 22	Denman East	Hornby Island		3			1							4.0		0.0	4.0	0.10%
	Route 23	Campbell River	Quadra Island		6										6.0		0.0	6.0	0.10%
	Route 24	Quadra Island	Cortes Island		20										20.0		0.0	20.0	0.94%
	Route 25	Port McNeill	Alert Bay		1										1.0		0.0	1.0	0.03%
	Route 26	Skidegate	Alliford Bay		25		1								26.0		0.0	26.0	0.84%
Minor Routes				0	77	1	2	4	0	0	3	7	0	0	94.0	0	0.0	94.0	0.15%
TOTAL				0.0	85.0	1.0	2.0	4.0	0.0	0.0	3.0	9.0	0.0	0.0	104.0	0.0	0.0	104.0	0.14%
% of Required Round Trips Cancelled				0.00%	0.11%	0.00%	0.00%	0.01%	0.00%	0.00%	0.00%	0.01%	0.00%	0.00%	0.14%	0.00%	0.00%	0.14%	

Note 1) Route 13 - core service levels include some round trips that are deliverable only 'on demand.'

Appendix 3b - CANCELLED & EXTRA ROUND TRIPS BY ROUTES

Fiscal 2015 Year Ended March 31, 2015			
Routes		Terminal 1	Terminal 2
	Route 01	Swartz Bay	Tsawwassen
	Route 02	Horseshoe Bay	Departure Bay
	Route 03	Langdale	Horseshoe Bay
	Route 30	Duke Point	Tsawwassen
Major Routes			
	Route 10	Port Hardy	Prince Rupert
	Route 11	Skidegate	Prince Rupert
Northern Routes			
	Route 04	Fulford Harbour	Swartz Bay
	Route 05	Swartz Bay	Four SGIs
	Route 06	Crofton	Vesuvius Bay
	Route 07	Earls Cove	Saltery Bay
	Route 08	Horseshoe Bay	Bowen Island
	Route 09	Tsawwassen	Long Harbour
	Route 12	Mill Bay	Brentwood Bay
	Route 13	Langdale	Gambier/Keats
	Route 17	Little River	Powell River
	Route 18	Texada	Powell River
	Route 19	Nanaimo Harbour	Gabriola Island
	Route 20	Chemainus	Thetis Island
	Route 21	Buckley Bay	Denman West
	Route 22	Denman East	Hornby Island
	Route 23	Campbell River	Quadra Island
	Route 24	Quadra Island	Cortes Island
	Route 25	Port McNeill	Alert Bay
	Route 26	Skidegate	Alliford Bay
Minor Routes			
TOTAL			

Performance Against CFSC Requirements Annual Core Service Levels Year Ended March 31, 2015				
Actual Round Trips ⁽¹⁾	Round Trips Required ⁽²⁾	Variance - Net Extra / Short Round Trips	Required Round Trips Cancelled	Total Extra / Short Round Trips
3,794.0	12,254.0	288.0	8.0	296.0
3,039.0				
3,020.0				
2,689.0				
12,542.0	12,254.0	288.0	8.0	296.0
87.0	86.0	1.0	0.0	1.0
139.5	141.5	-2.0	2.0	0.0
226.5	227.5	-1.0	2.0	1.0
2,882.0	2,880.0	2.0	0.0	2.0
3,475.0	3,461.0	14.0	0.0	14.0
4,511.0	4,517.0	-6.0	6.0	0.0
2,542.0	2,538.0	4.0	1.0	5.0
5,385.0	5,354.5	30.5	0.0	30.5
811.0	812.0	-1.0	1.0	0.0
3,210.0	3,215.0	-5.0	5.0	0.0
4,073.0	4,060.0	13.0	0.0	13.0
1,364.0	1,372.0	-8.0	13.0	5.0
2,940.0	2,908.0	32.0	5.0	37.0
4,963.0	4,961.0	2.0	0.0	2.0
3,745.0	3,750.0	-5.0	5.0	0.0
5,448.0	5,344.0	104.0	1.0	105.0
4,280.0	4,099.0	181.0	4.0	185.0
5,851.0	5,819.0	32.0	6.0	38.0
2,116.0	2,136.0	-20.0	20.0	0.0
3,972.0	3,959.0	13.0	1.0	14.0
3,096.0	3,082.0	14.0	26.0	40.0
64,664.0	64,267.5	396.5	94.0	490.5
77,432.5	76,749.0	683.5	104.0	787.5

Note 1) In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).

Note 2) For the Major Routes, the annual number of round trips required under the Coastal Ferry Services Contract is an aggregate total for the four routes (Routes 1, 2, 3 and 30).

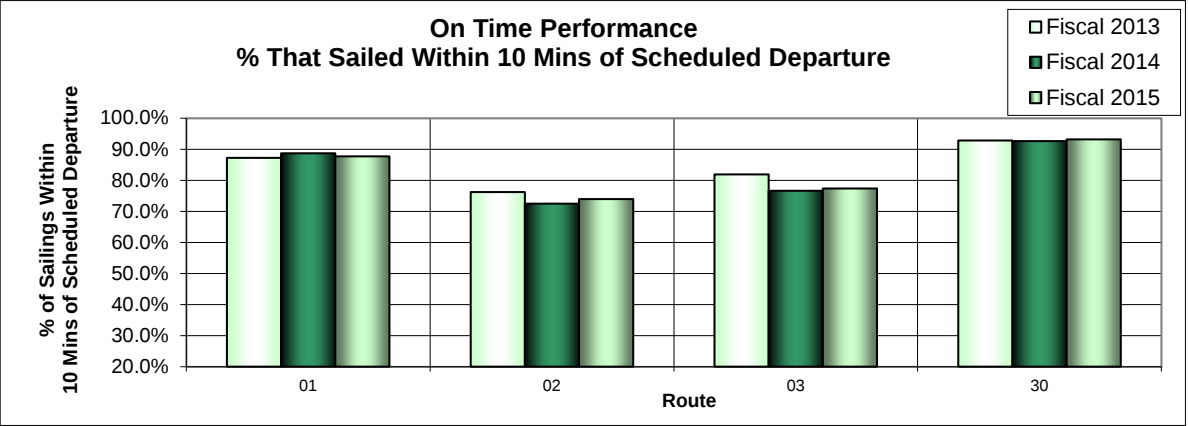
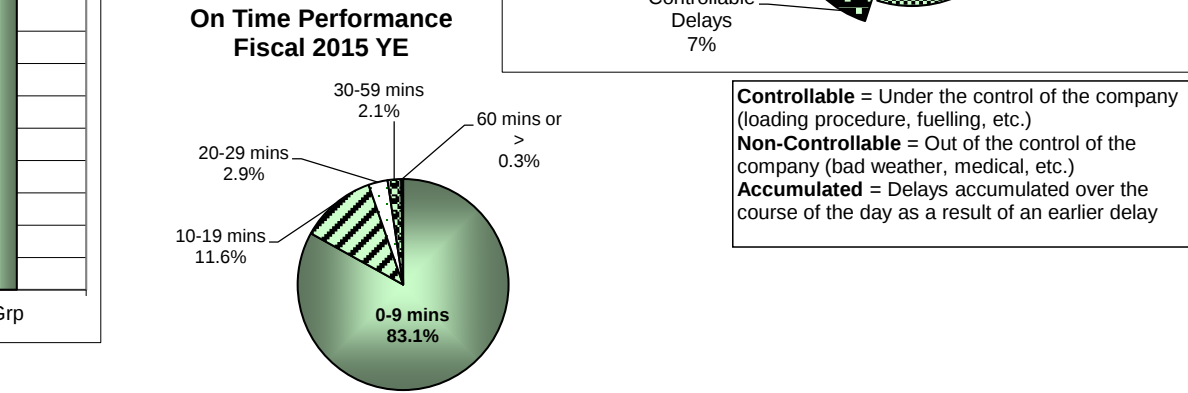
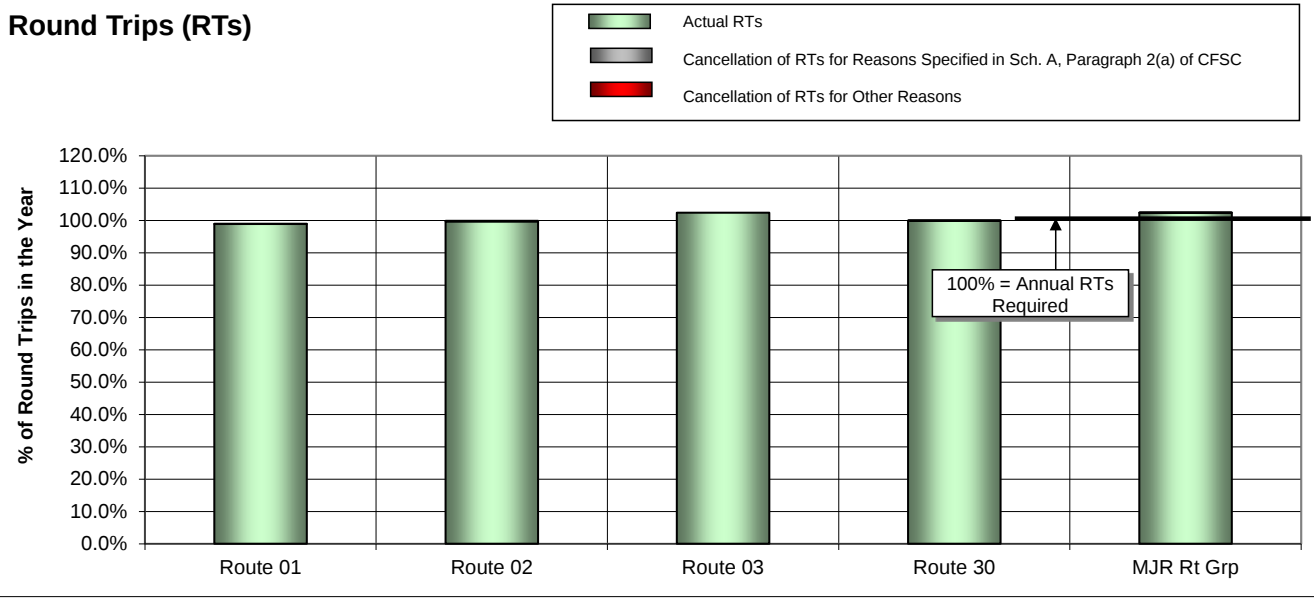
Appendix 3c - CANCELLED ROUND TRIPS BY ROUTES

(For Cancellations of Required Round Trips for Reasons Specified in Schedule A. 2(a) of the Coastal Ferry Services Contract)

Fiscal 2015 Year Ended March 31, 2015				Performance Against CFSC Requirements Annual Core Service Level	
Routes				Cumulative Days When Round Trips Missed <i>Allowed 30 Days / Route</i>	Highest Consecutive Days when Round Trips Missed <i>Allowed 20 Days / Route</i>
Major Routes	Route 01	Swartz Bay	Tsawwassen	1.0	1.0
	Route 02	Horseshoe Bay	Departure Bay	4.0	2.0
	Route 03	Langdale	Horseshoe Bay	0.0	
	Route 30	Duke Point	Tsawwassen	1.0	1.0
Northern Routes	Route 10	Port Hardy	Prince Rupert	0.0	
	Route 11	Skidegate	Prince Rupert	3.0	2.0
Minor Routes	Route 04	Fulford Harbour	Swartz Bay	0.0	
	Route 05	Swartz Bay	Four SGIs	0.0	
	Route 06	Crofton	Vesuvius Bay	3.0	1.0
	Route 07	Earls Cove	Saltery Bay	1.0	1.0
	Route 08	Horseshoe Bay	Bowen Island	0.0	
	Route 09	Tsawwassen	Long Harbour	1.0	1.0
	Route 12	Mill Bay	Brentwood Bay	3.0	1.0
	Route 13	Langdale	Gambier/Keats	0.0	
	Route 17	Little River	Powell River	9.0	3.0
	Route 18	Texada	Powell River	3.0	1.0
	Route 19	Nanaimo Harbour	Gabriola Island	0.0	
	Route 20	Chemainus	Thetis Island	4.0	1.0
	Route 21	Buckley Bay	Denman West	1.0	1.0
	Route 22	Denman East	Hornby Island	4.0	2.0
	Route 23	Campbell River	Quadra Island	3.0	2.0
	Route 24	Quadra Island	Cortes Island	6.0	3.0
	Route 25	Port McNeill	Alert Bay	1.0	1.0
	Route 26	Skidegate	Alliford Bay	8.0	2.0

APPENDIX 4: Round Trip Service Delivery and On Time Performance
Fiscal 2015
Year Ended March 31, 2015

Major Routes

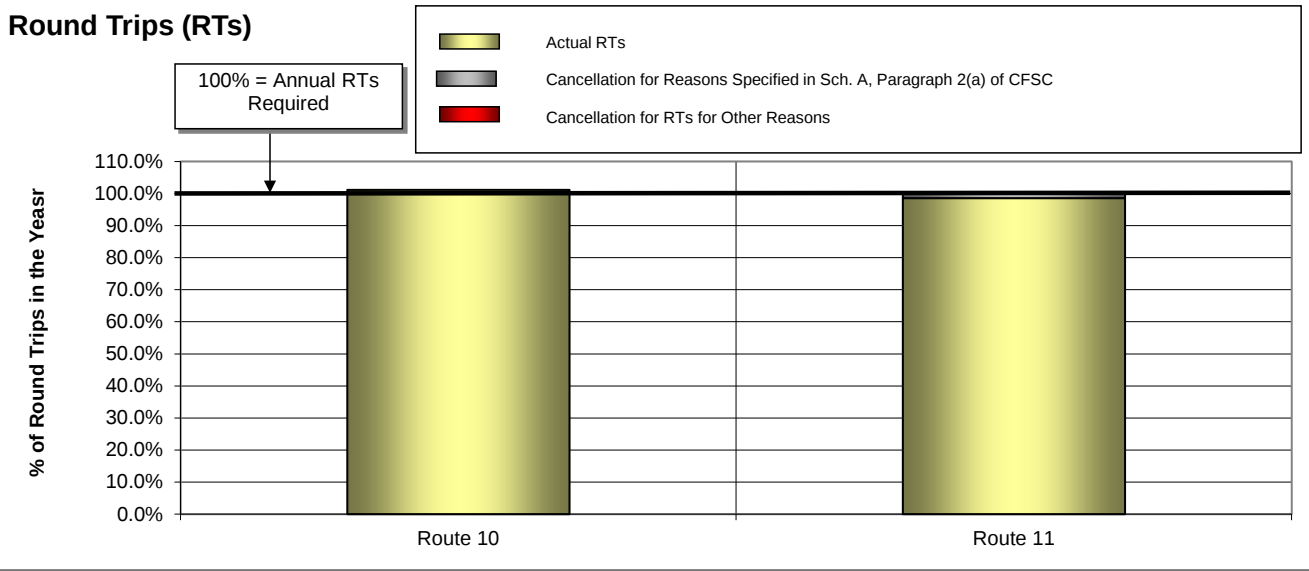


Routes	Route Description	Actual RTs	Round Trips Required*	Net Extra RT (Short RT)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	3,794.0	12,254.0	288.0	40.2%
Route 02	Horseshoe Bay-Nanaimo	3,039.0			25.2%
Route 03	Langdale-Horseshoe Bay	3,020.0			17.2%
Route 30	Nanaimo-Tsawwassen	2,689.0			17.9%
MAJOR Routes Total		12,542.0	12,254.0	288.0	26.3%

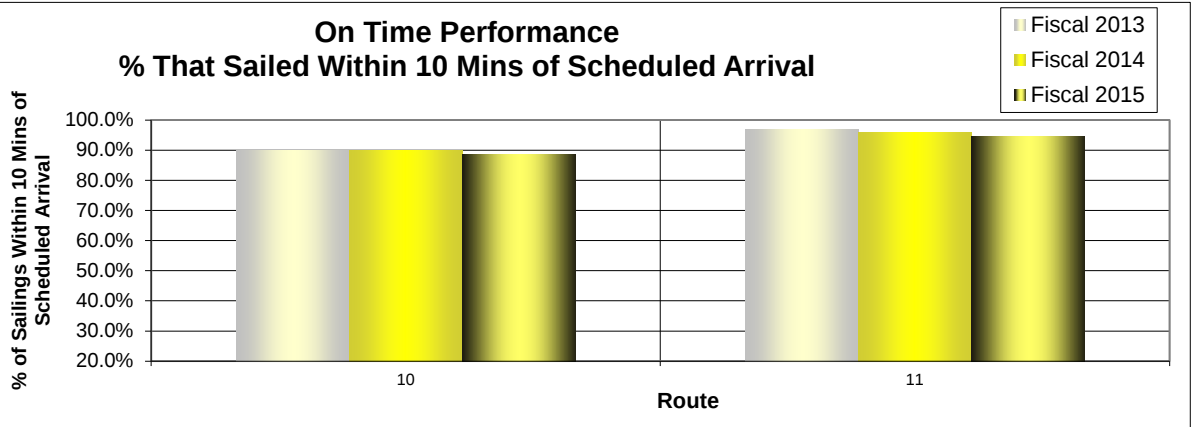
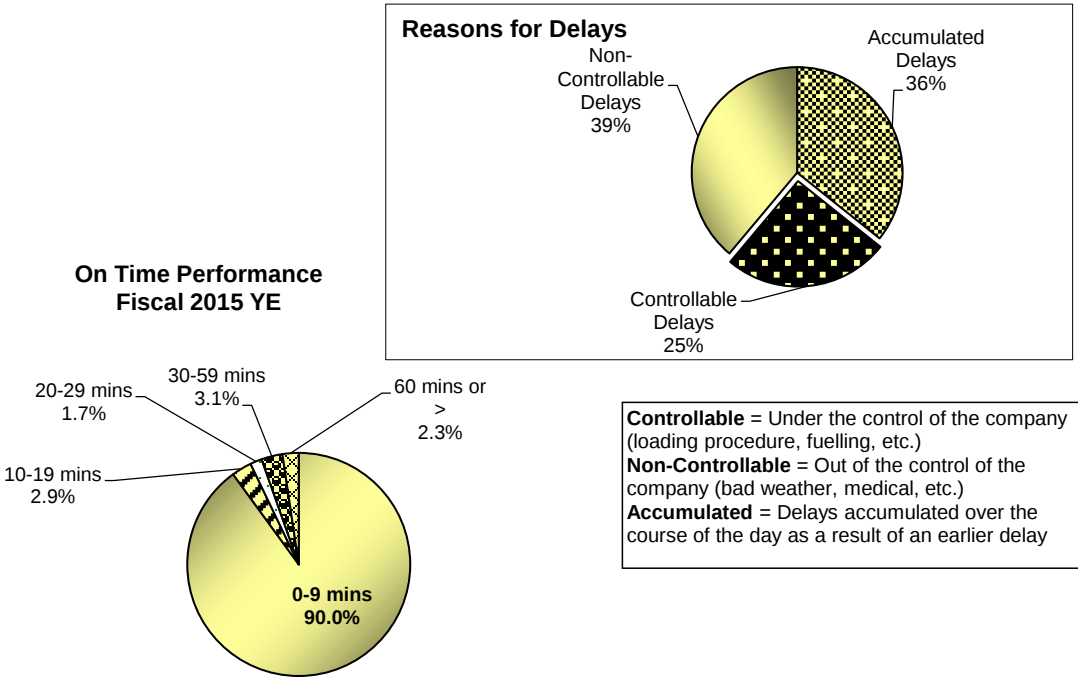
*Note: For the Major Routes, the annual number of round trips required under the Contract is an aggregate total for the four routes (Routes 1, 2, 3 and 30).

APPENDIX 4: Round Trip Service Delivery and On Time Performance
Fiscal 2015
Year Ended March 31, 2015

Northern Routes



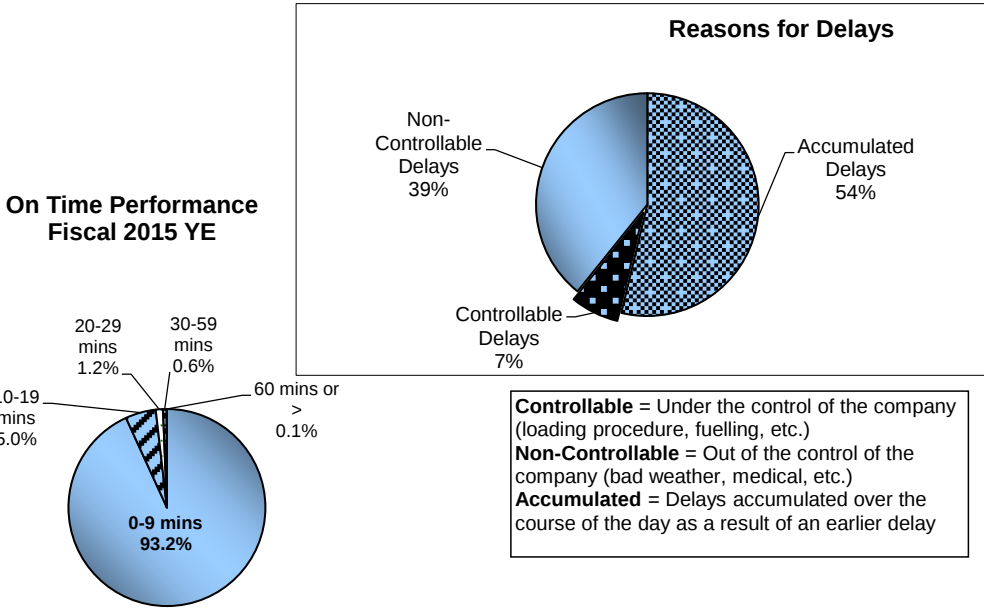
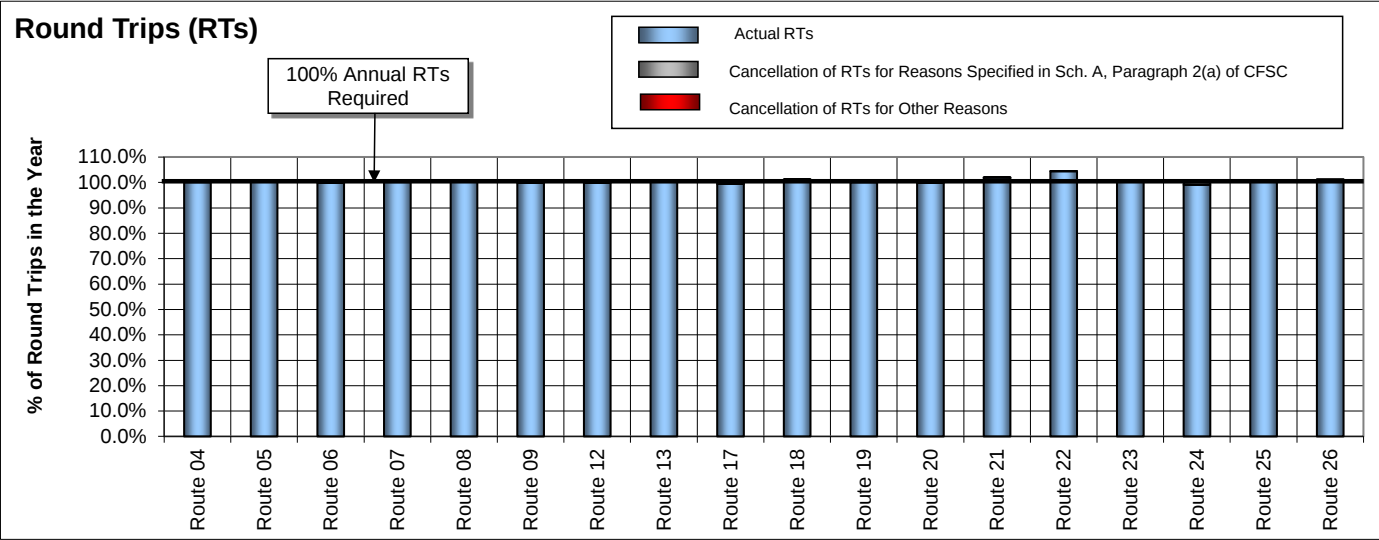
Routes	Route Description	Actual RTs	Round Trips Required	Net Extra RT (Short RT)	% Sailings Overloaded
Route 10	Port Hardy-Prince Rupert	87.0	86.0	1.0	0.0%
Route 11	Skidegate-Prince Rupert	139.5	141.5	-2.0	1.4%
NORTHERN Routes Total		226.5	227.5	-1.0	0.3%



Note: Effective April 1, 2014, Route 40 was discontinued as part of the service adjustments outlined by the Province, and replaced with an extension of Route 10. For comparative purposes, fiscal 2013 and 2014 on-time performance for Routes 10 and 40 have been combined.

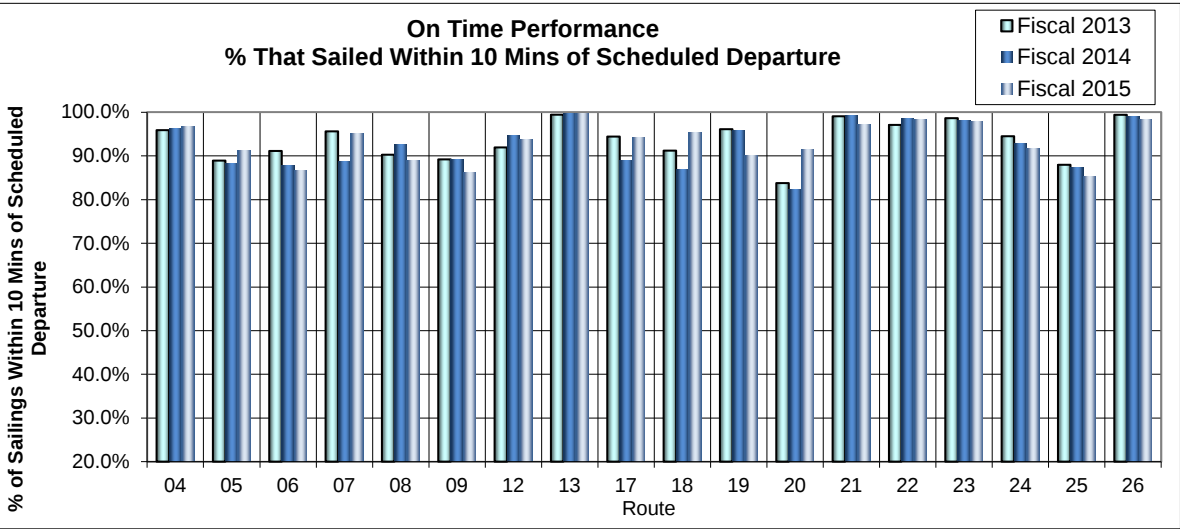
APPENDIX 4: Round Trip Service Delivery and On Time Performance
Fiscal 2015
Year Ended March 31, 2015

Minor Routes



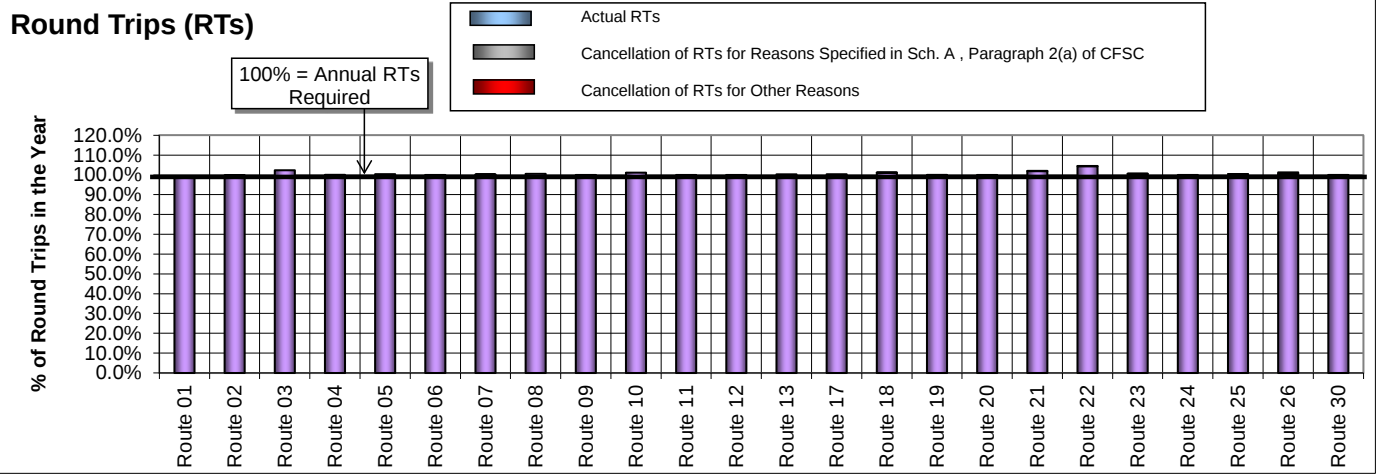
Routes	Route Description	Actual RTs	Round Trips Required	Net Extra RT (Short RT)	% Sailings Overloaded
Route 04	Swartz Bay-Fulford Harbour	2,882.0	2,880.0	2.0	5.0%
Route 05	Swartz Bay-Gulf Islands	3,475.0	3,461.0	14.0	3.0%
Route 06	Crofton-Vesuvius Bay	4,511.0	4,517.0	-6.0	3.2%
Route 07	Earls Cove-Saltery Bay	2,542.0	2,538.0	4.0	2.3%
Route 08	Horseshoe Bay-Bowen Island	5,385.0	5,354.5	30.5	12.0%
Route 09	Tsawwassen-Southern Gulf Islands	811.0	812.0	-1.0	2.7%
Route 12	Mill Bay-Brentwood Bay	3,210.0	3,215.0	-5.0	3.7%
Route 13 ⁽¹⁾	Langdale-Keats/Gambier	4,073.0	4,060.0	13.0	Pass only
Route 17	Little River-Powell River	1,364.0	1,372.0	-8.0	0.4%
Route 18	Powell River-Texada	2,940.0	2,908.0	32.0	1.8%
Route 19	Nanaimo Harbour-Gabriola Island	4,963.0	4,961.0	2.0	7.8%
Route 20	Chemainus-Thetis/Penelakut	3,745.0	3,750.0	-5.0	1.8%
Route 21	Buckley Bay-Denman West	5,448.0	5,344.0	104.0	7.5%
Route 22	Gravelly Bay-Hornby Island	4,280.0	4,099.0	181.0	9.0%
Route 23	Campbell River-Quadra Island	5,851.0	5,819.0	32.0	8.2%
Route 24	Quadra Island-Cortes Island	2,116.0	2,136.0	-20.0	7.8%
Route 25	Port McNeill-Sointula/Alert Bay	3,972.0	3,959.0	13.0	2.7%
Route 26	Skidegate-Alliford Bay	3,096.0	3,082.0	14.0	1.8%
MINOR Routes Total		64,664.0	64,267.5	396.5	5.2%

Note 1) Route 13 core service levels include some round trips that are deliverable only 'on demand.'

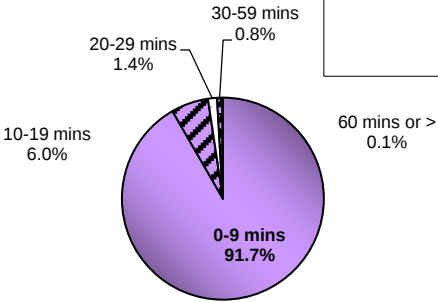


APPENDIX 4: Round Trip Service Delivery and On Time Performance
Fiscal 2015
Year Ended March 31, 2015

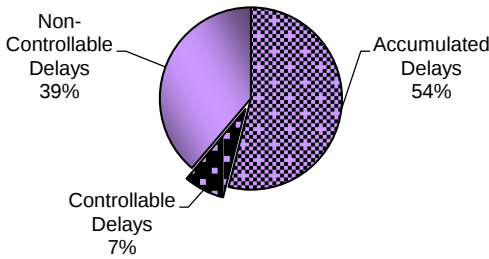
All Routes



On Time Performance
Fiscal 2015 YE



Reasons for Delays

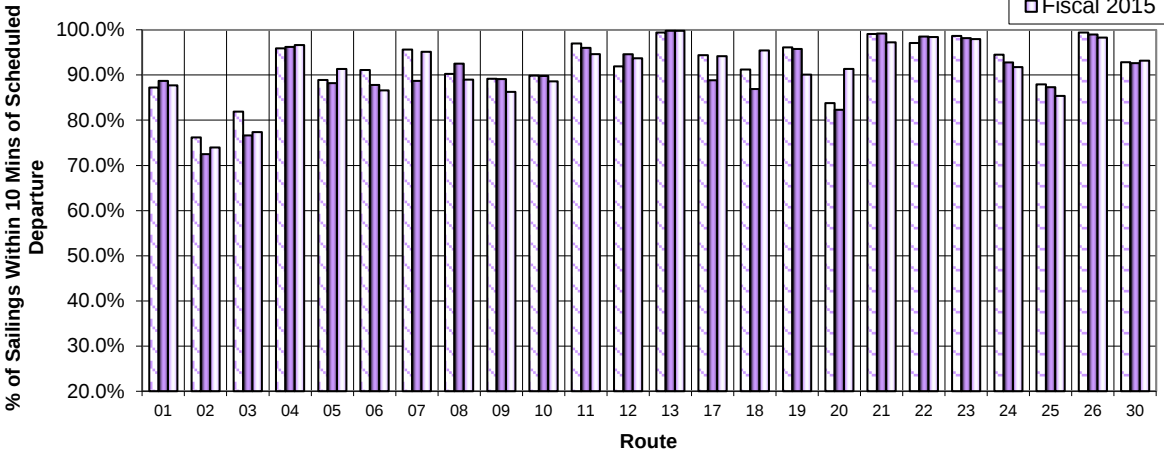


Controllable = Under the control of the company (loading procedure, fuelling, etc.)
Non-Controllable = Out of the control of the company (bad weather, medical, etc.)
Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

Routes	Route Description	Actual RTs	Round Trips Required	Net Extra RT (Short RT)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	3,794.0	12,254.0	288.0	40.2%
Route 02	Horseshoe Bay-Nanaimo	3,039.0			25.2%
Route 03	Langdale-Horseshoe Bay	3,020.0			17.2%
Route 30	Nanaimo-Tsawwassen	2,689.0			17.9%
Route 04	Swartz Bay-Fulford Harbour	2,882.0	2,880.0	2.0	5.0%
Route 05	Swartz Bay-Gulf Islands	3,475.0	3,461.0	14.0	3.0%
Route 06	Crofton-Vesuvius Bay	4,511.0	4,517.0	-6.0	3.2%
Route 07	Earls Cove-Saltery Bay	2,542.0	2,538.0	4.0	2.3%
Route 08	Horseshoe Bay-Bowen Island	5,385.0	5,354.5	30.5	12.0%
Route 09	Tsawwassen-Southern Gulf Islands	811.0	812.0	-1.0	2.7%
Route 10 ⁽²⁾	Port Hardy-Prince Rupert	87.0	86.0	1.0	0.0%
Route 11	Skidegate-Prince Rupert	139.5	141.5	-2.0	1.4%
Route 12	Mill Bay-Brentwood Bay	3,210.0	3,215.0	-5.0	3.7%
Route 13 ⁽¹⁾	Langdale-Keats/Gambier	4,073.0	4,060.0	13.0	Pass only
Route 17	Little River-Powell River	1,364.0	1,372.0	-8.0	0.4%
Route 18	Powell River-Texada	2,940.0	2,908.0	32.0	1.8%
Route 19	Nanaimo Harbour-Gabriola Island	4,963.0	4,961.0	2.0	7.8%
Route 20	Chemainus-Thetis/Penelakut	3,745.0	3,750.0	-5.0	1.8%
Route 21	Buckley Bay-Denman West	5,448.0	5,344.0	104.0	7.5%
Route 22	Gravelly Bay-Hornby Island	4,280.0	4,099.0	181.0	9.0%
Route 23	Campbell River-Quadra Island	5,851.0	5,819.0	32.0	8.2%
Route 24	Quadra Island-Cortes Island	2,116.0	2,136.0	-20.0	7.8%
Route 25	Port McNeill-Sointula/Alert Bay	3,972.0	3,959.0	13.0	2.7%
Route 26	Skidegate-Alliford Bay	3,096.0	3,082.0	14.0	1.8%
All Routes Total		77,432.5	76,749.0	683.5	8.5%

Note 1) Route 13 - core service levels include some round trips that are deliverable only 'on demand.'

On Time Performance
% That Sailed Within 10 Mins of Scheduled Departure



Note 2) Effective April 1, 2014, Route 40 was discontinued as part of the service adjustments outlined by the Province, and replaced with an extension of Route 10. For comparative purposes, fiscal 2013 and 2014 on-time performance for Routes 10 and 40 have been combined.