

Appendix 1: Operations Summary Report for the Quarter Ended September 30, 2015

Routes	A	B	C	D	E	F	G	H	I	J
	Actual Round Trips	Capacity Provided (AEQ's)	AEQ's Carried QTR 2 F2016	Capacity Utilization QTR 2 F2016 (C / B)	Capacity Utilization QTR 2 F2015	AEQ's Carried QTR 2 F2015	AEQ Growth (C - F)	AEQ Tariff Revenue QTR 2 F2016 Note 2	AEQ Tariff Revenue QTR 2 F2015 Note 2	AEQ Tariff Revenue Growth (H - I)
1	1,238.0	911,950	717,088	78.6%	75.5%	678,602	38,486	\$ 41,053,989	\$ 37,057,813	\$ 3,996,176
2	901.0	658,212	453,329	68.9%	68.6%	442,493	10,836	25,415,073	23,478,012	1,937,061
3	876.0	633,862	384,325	60.6%	61.5%	378,398	5,927	8,981,861	8,297,049	684,812
30	724.0	466,980	294,369	63.0%	60.6%	281,251	13,118	20,033,013	18,270,676	1,762,337
Major Routes	3,739.0	2,671,004	1,849,111	69.2%	67.9%	1,780,744	68,367	95,483,936	87,103,550	8,380,386
10	40.0	14,745	7,736	52.5%	52.5%	7,265	471	2,600,952	2,413,091	187,861
11	58.0	12,064	8,216	68.1%	62.8%	7,172	1,044	1,454,320	1,227,358	226,962
Northern Routes	98.0	26,809	15,952	59.5%	57.2%	14,437	1,515	4,055,272	3,640,449	414,823
4	738.0	147,400	91,838	62.3%	62.2%	91,596	242	1,114,937	1,064,132	50,805
5	888.0	176,988	79,679	45.0%	43.1%	76,556	3,123	1,094,062	986,235	107,827
6	1,183.0	165,620	74,491	45.0%	44.6%	73,736	755	983,877	917,338	66,539
7	642.0	160,500	70,575	44.0%	41.0%	66,341	4,234	1,758,857	1,527,024	231,833
8	1,343.5	274,940	132,285	48.1%	56.5%	132,298	(13)	1,641,319	1,530,918	110,401
9	283.0	104,938	60,234	57.4%	52.7%	58,359	1,875	3,040,809	2,797,153	243,656
12	801.0	35,244	24,693	70.1%	72.2%	25,848	(1,155)	297,093	301,334	(4,241)
13	1,102.0	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	(132)	(295)	163
17	351.0	134,784	53,505	39.7%	38.2%	51,412	2,093	2,180,694	2,012,076	168,618
18	722.0	70,756	26,592	37.6%	34.3%	23,836	2,756	230,290	187,417	42,873
19	1,235.0	172,900	99,099	57.3%	54.9%	97,773	1,326	920,089	845,659	74,430
20	933.0	59,712	24,679	41.3%	39.6%	23,668	1,011	229,161	206,618	22,543
21	1,566.0	156,600	84,613	54.0%	53.7%	82,594	2,019	681,050	663,108	17,942
22	1,247.0	74,820	46,416	62.0%	60.3%	44,621	1,795	397,971	314,467	83,504
23	1,458.0	204,120	118,387	58.0%	56.0%	114,655	3,732	1,106,020	1,012,321	93,699
24	540.0	32,400	20,929	64.6%	60.6%	19,601	1,328	230,829	198,670	32,159
25	999.0	59,940	27,288	45.5%	44.6%	26,718	570	309,916	287,604	22,312
26	767.0	39,884	14,334	35.9%	32.5%	12,931	1,403	149,772	126,641	23,131
Minor Routes	16,798.5	2,071,546	1,049,637	50.7%	50.2%	1,022,543	27,094	16,366,614	14,978,420	1,388,194
Total	20,635.5	4,769,359	2,914,700	61.1%	60.1%	2,817,724	96,976	115,905,822	105,722,419	10,183,403

Note 1) Revenue arises from bike traffic and freight.

Note 2) Tariffs charged to customers on all routes were below price cap at September 30, 2015 and 2014. At September 30, 2015, \$1.9 million (Vehicles \$1.2 million and Passengers \$0.7 million) of the obligation was settled in the quarter.

Note 3) Indicates percentage of sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.

Obligation deferred (settled)	(1,155,146)	-
Total vehicle fare revenue	114,750,676	105,722,419

Appendix 1: Operations Summary Report for the Quarter Ended September 30, 2015

Routes	K	L	M	N	O	P	% Sailings Within 10 Min. (Note 3)		
	Passengers QTR 2 F2016	Passengers QTR 2 F2015	Passenger Growth (K - L)	Passenger Tariff Revenue QTR 2 F2016 Note 2	Passenger Tariff Revenue QTR 2 F2015 Note 2	Passenger Tariff Revenue Growth (N - O)	QTR 2 F2014	QTR 2 F2015	QTR 2 F2016
1	2,089,167	1,993,852	95,315	\$ 30,975,973	\$ 28,868,657	\$ 2,107,316	84.9%	83.3%	84.4%
2	1,217,391	1,191,947	25,444	18,004,896	17,299,152	705,744	70.4%	70.1%	78.6%
3	856,314	836,291	20,023	5,263,684	5,034,479	229,205	72.4%	69.4%	81.6%
30	551,319	521,586	29,733	8,166,878	7,521,653	645,225	83.8%	85.5%	88.0%
Major Routes	4,714,191	4,543,676	170,515	62,411,431	58,723,941	3,687,490	78.3%	77.3%	83.0%
10	22,153	21,593	560	3,496,440	3,205,324	291,116	94.4%	89.3%	87.3%
11	17,994	16,132	1,862	712,842	618,154	94,688	98.6%	94.5%	96.6%
Northern Routes	40,147	37,725	2,422	4,209,282	3,823,478	385,804	95.7%	90.4%	89.2%
4	203,256	197,554	5,702	1,020,137	990,132	30,005	94.8%	93.1%	92.7%
5	153,634	148,698	4,936	792,444	739,362	53,082	84.4%	86.9%	84.9%
6	144,950	141,516	3,434	644,188	612,290	31,898	79.5%	72.5%	82.9%
7	137,898	131,627	6,271	858,745	797,309	61,436	79.7%	94.0%	89.9%
8	327,555	324,381	3,174	1,212,218	1,178,937	33,281	90.0%	81.4%	74.5%
9	184,603	181,661	2,942	2,331,632	2,231,427	100,205	86.1%	76.0%	80.9%
12	51,865	53,919	(2,054)	296,647	304,427	(7,780)	84.0%	86.9%	89.5%
13	14,548	15,222	(674)	68,685	69,378	(693)	99.8%	99.5%	99.5%
17	117,654	111,329	6,325	1,422,554	1,348,205	74,349	82.3%	91.4%	87.0%
18	49,687	44,746	4,941	176,405	155,540	20,865	78.4%	93.9%	95.1%
19	219,212	213,740	5,472	716,648	690,965	25,683	90.7%	78.5%	90.6%
20	69,437	67,789	1,648	209,371	192,351	17,020	71.9%	90.0%	89.1%
21	166,896	169,077	(2,181)	526,526	524,560	1,966	98.2%	95.0%	95.8%
22	103,166	96,351	6,815	324,361	263,722	60,639	96.8%	97.0%	95.7%
23	249,919	244,527	5,392	805,312	762,165	43,147	95.3%	94.3%	94.3%
24	38,222	35,282	2,940	158,812	147,547	11,265	84.1%	85.3%	85.8%
25	67,745	68,270	(525)	272,743	272,598	145	80.8%	74.9%	76.2%
26	28,867	26,505	2,362	106,913	90,293	16,620	99.0%	98.1%	93.6%
Minor Routes	2,329,114	2,272,194	56,920	11,944,341	11,371,208	573,133	88.4%	88.2%	88.9%
Total	7,083,452	6,853,595	229,857	78,565,054	73,918,627	4,646,427	86.9%	86.4%	88.0%

Obligation deferred (settled) (735,595) -

Total passenger fare revenue	77,829,459	73,918,627
Total vehicle and passenger fare revenue per financial statements	192,580,135	179,641,046

Appendix 3a - CANCELLED ROUND TRIPS BY ROUTES

PERFORMANCE AGAINST MINIMUM (DAILY) CORE SERVICE LEVELS

Fiscal 2016 Quarter Ended September 30, 2015				Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A, 2(a) of the Coastal Ferry Services Contract											Cancellations of Minimum Required Round Trips for Other Reasons			Total Cancels	% of Minimum Required Round Trips Cancelled			
Routes		Terminal 1	Terminal 2	Major Incident	Weather	Emerg. Response	Medical Emerg.	Regulatory Issue	Terminal / Dock Maint.	Terminal / Dock Mech. Failure	Vessel Maint.	Vessel Mech. Failure	Fire	Labour Dispute	Allowed Cancels	Community Event	Traffic			Other Cancels		
	Route 01	Swartz Bay	Tsawwassen												0.0			0.0	0.0	0.00%		
	Route 02	Horseshoe Bay	Departure Bay												0.0		0.0	0.0				
	Route 03	Langdale	Horseshoe Bay												0.0		0.0	0.0				
	Route 30	Duke Point	Tsawwassen												0.0		0.0	0.0				
Major Routes				0	0	0	0	0	0	0	0	0	0	0	0.0	0	0	0.0	0.0	0.00%		
	Route 10	Port Hardy	Prince Rupert												0.0			0.0	0.0	0.00%		
	Route 11	Skidegate	Prince Rupert												0.0		0.0	0.0				
Northern Routes				0	0	0	0	0	0	0	0	0	0	0	0.0	0	0	0.0	0.0	0.00%		
	Route 04	Fulford Harbour	Swartz Bay												0.0			0.0	0.0	0.00%		
	Route 05	Swartz Bay	Four SGIs					1							1.0			0.0			1.0	0.11%
	Route 06	Crofton	Vesuvius Bay												0.0			0.0			0.0	0.00%
	Route 07	Earls Cove	Saltery Bay												0.0			0.0			0.0	0.00%
	Route 08	Horseshoe Bay	Bowen Island												0.0			0.0			0.0	0.00%
	Route 09	Tsawwassen	Long Harbour		1										1.0			0.0			1.0	0.35%
	Route 12	Mill Bay	Brentwood Bay	7				4							11.0			0.0			11.0	1.52%
	Route 13*	Langdale	Gambier/Keats												0.0			0.0			0.0	0.00%
	Route 17	Little River	Powell River												0.0			0.0			0.0	0.00%
	Route 18	Texada	Powell River												0.0			0.0			0.0	0.00%
	Route 19	Nanaimo Harbour	Gabriola Island												0.0			0.0			0.0	0.00%
	Route 20	Chemainus	Thetis Island												0.0			0.0			0.0	0.00%
	Route 21	Buckley Bay	Denman West												0.0			0.0			0.0	0.00%
	Route 22	Denman East	Hornby Island												0.0			0.0			0.0	0.00%
	Route 23	Campbell River	Quadra Island												0.0			0.0			0.0	0.00%
	Route 24	Quadra Island	Cortes Island												0.0			0.0			0.0	0.00%
	Route 25	Port McNeill	Alert Bay												0.0			0.0			0.0	0.00%
	Route 26	Skidegate	Alliford Bay												0.0			0.0			0.0	0.00%
Minor Routes				7	1	0	0	5	0	0	0	0	0	0	13.0	0	0	0.0	13.0	0.09%		
TOTAL				7.0	1.0	0.0	0.0	5.0	0.0	0.0	0.0	0.0	0.0	0.0	13.0	0.0	0.0	0.0	13.0	0.07%		

% of Minimum Required Round Trips Cancelled0.04%0.01%0.00%0.00%0.03%0.00%0.00%0.00%0.00%0.00%0.00%0.00%0.00%0.07%0.00%0.00%0.00%0.07%

*Note: Route 13 core service levels include some round trips that are deliverable only 'on demand.'

Appendix 3b(1) - CANCELLED & EXTRA ROUND TRIPS BY ROUTES

Fiscal 2016 Quarter Ended September 30, 2015			
Routes ⁽¹⁾		Terminal 1	Terminal 2
	Route 01	Swartz Bay	Tsawwassen
	Route 02	Horseshoe Bay	Departure Bay
	Route 03	Langdale	Horseshoe Bay
	Route 30	Duke Point	Tsawwassen
Major Routes			
	Route 10	Port Hardy	Prince Rupert
	Route 11	Skidegate	Prince Rupert
Northern Routes			
	Route 04	Fulford Harbour	Swartz Bay
	Route 05	Swartz Bay	Four SGIs
	Route 06	Crofton	Vesuvius Bay
	Route 07	Earls Cove	Saltery Bay
	Route 08	Horseshoe Bay	Bowen Island
	Route 09	Tsawwassen	Long Harbour
	Route 12 ⁽²⁾	Mill Bay	Brentwood Bay
	Route 13	Langdale	Gambier/Keats
	Route 17	Little River	Powell River
	Route 18	Texada	Powell River
	Route 19	Nanaimo Harbour	Gabriola Island
	Route 20	Chemainus	Thetis Island
	Route 21	Buckley Bay	Denman West
	Route 22	Denman East	Hornby Island
	Route 23	Campbell River	Quadra Island
	Route 24	Quadra Island	Cortes Island
	Route 25	Port McNeill	Alert Bay
	Route 26	Skidegate	Alliford Bay
Minor Routes			
TOTAL			

Performance Against Minimum (Daily) Core Service Levels						
2nd Quarter				Fiscal YTD		
Actual Round Trips	Daily Minimum Required Round Trips	Variance (Actual to Minimum)	Cancellations of Minimum Required Round Trips	Actual Round Trips ⁽¹⁾	Daily Minimum Required Round Trips	Variance (Actual to Minimum)
1,238.0	851.0	387.0	0.0	2,188.0	1,494.0	694.0
901.0	784.0	117.0	0.0	1,664.0	1,421.0	243.0
876.0	710.0	166.0	0.0	1,617.0	1,334.0	283.0
724.0	626.0	98.0	0.0	1,404.0	1,185.0	219.0
3,739.0	2,971.0	768.0	0.0	6,873.0	5,434.0	1,439.0
40.0	40.0	0.0	0.0	57.0	57.0	0.0
58.0	58.0	0.0	0.0	90.0	87.0	3.0
98.0	98.0	0.0	0.0	147.0	144.0	3.0
738.0	644.0	94.0	0.0	1,454.0	1,268.0	186.0
888.0	889.0	-1.0	1.0	1,755.0	1,754.0	1.0
1,183.0	1,091.0	92.0	0.0	2,304.0	2,121.0	183.0
642.0	549.0	93.0	0.0	1,268.0	1,082.0	186.0
1,343.5	1,254.5	89.0	0.0	2,696.0	2,495.0	201.0
283.0	284.0	-1.0	1.0	465.0	466.0	-1.0
801.0	723.0	78.0	11.0	1,084.0	1,438.0	-354.0
1,102.0	881.0	221.0	0.0	2,130.0	1,820.0	310.0
351.0	351.0	0.0	0.0	692.0	689.0	3.0
722.0	618.0	104.0	0.0	1,425.0	1,229.0	196.0
1,235.0	1,143.0	92.0	0.0	2,458.0	2,274.0	184.0
933.0	841.0	92.0	0.0	1,856.0	1,673.0	183.0
1,566.0	1,390.0	176.0	0.0	2,883.0	2,563.0	320.0
1,247.0	1,006.0	241.0	0.0	2,286.0	1,904.0	382.0
1,458.0	1,367.0	91.0	0.0	2,904.0	2,719.0	185.0
540.0	447.0	93.0	0.0	1,070.0	889.0	181.0
999.0	907.0	92.0	0.0	1,984.0	1,804.0	180.0
767.0	631.0	136.0	0.0	1,519.0	1,255.0	264.0
16,798.5	15,016.5	1,782.0	13.0	32,233.0	29,443.0	2,790.0
20,635.5	18,085.5	2,550.0	13.0	39,253.0	35,021.0	4,232.0

Notes:

⁽¹⁾ In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).

⁽²⁾ Route 12 - the MV Klitsa was in refit for 59 days (523 round trips) in Q1 F2016. Section 2(c) of Schedule "A" of the Coastal Ferry Services Contract allows for a temporary service disruption of up to 65 days every four years to refit the vessel.

Appendix 3b(2) - CANCELLED & EXTRA ROUND TRIPS BY ROUTES

Fiscal 2016 Quarter Ended September 30, 2015			
Routes ⁽¹⁾		Terminal 1	Terminal 2
	Route 01	Swartz Bay	Tsawwassen
	Route 02	Horseshoe Bay	Departure Bay
	Route 03	Langdale	Horseshoe Bay
	Route 30	Duke Point	Tsawwassen
Major Routes			
	Route 10	Port Hardy	Prince Rupert
	Route 11	Skidegate	Prince Rupert
Northern Routes			
	Route 04	Fulford Harbour	Swartz Bay
	Route 05	Swartz Bay	Four SGIs
	Route 06	Crofton	Vesuvius Bay
	Route 07	Earls Cove	Saltery Bay
	Route 08	Horseshoe Bay	Bowen Island
	Route 09	Tsawwassen	Long Harbour
	Route 12 ⁽²⁾	Mill Bay	Brentwood Bay
	Route 13	Langdale	Gambier/Keats
	Route 17	Little River	Powell River
	Route 18	Texada	Powell River
	Route 19	Nanaimo Harbour	Gabriola Island
	Route 20	Chemainus	Thetis Island
	Route 21	Buckley Bay	Denman West
	Route 22	Denman East	Hornby Island
	Route 23	Campbell River	Quadra Island
	Route 24	Quadra Island	Cortes Island
	Route 25	Port McNeill	Alert Bay
	Route 26	Skidegate	Alliford Bay
Minor Routes			
TOTAL			

Performance Against Estimated Schedule								
2nd Quarter					Fiscal YTD			
Actual Round Trips	Round Trips Per Estimated Schedule	Variance (Actual to Estimated Schedule)	Cancelled Round Trips from Estimated Schedule	Total Extra / Short Round Trips	Actual Round Trips ⁽¹⁾	Round Trips Per Estimated Schedule	Variance (Actual to Estimated Schedule)	
1,238.0	1,227.0	11.0	2.0	13.0	2,188.0	2,172.0	16.0	
901.0	885.0	16.0	1.0	17.0	1,664.0	1,650.0	14.0	
876.0	802.0	74.0	1.0	75.0	1,617.0	1,517.0	100.0	
724.0	724.0	0.0		0.0	1,404.0	1,404.0	0.0	
3,739.0	3,638.0	101.0	4.0	105.0	6,873.0	6,743.0	130.0	
40.0	40.0	0.0		0.0	57.0	57.0	0.0	
58.0	57.0	1.0		1.0	90.0	86.0	4.0	
98.0	97.0	1.0	0.0	1.0	147.0	143.0	4.0	
738.0	736.0	2.0		2.0	1,454.0	1,451.0	3.0	
888.0	889.0	-1.0	1.0	0.0	1,755.0	1,756.0	-1.0	
1,183.0	1,183.0	0.0	1.0	1.0	2,304.0	2,304.0	0.0	
642.0	641.0	1.0	1.0	2.0	1,268.0	1,265.0	3.0	
1,343.5	1,346.5	-3.0	4.0	1.0	2,696.0	2,678.0	18.0	
283.0	284.0	-1.0	1.0	0.0	465.0	466.0	-1.0	
801.0	815.0	-14.0	14.0	0.0	1,084.0	1,621.0	-537.0	
1,102.0	973.0	129.0	5.0	134.0	2,130.0	2,003.0	127.0	
351.0	351.0	0.0		0.0	692.0	689.0	3.0	
722.0	710.0	12.0		12.0	1,425.0	1,412.0	13.0	
1,235.0	1,235.0	0.0		0.0	2,458.0	2,457.0	1.0	
933.0	933.0	0.0		0.0	1,856.0	1,856.0	0.0	
1,566.0	1,482.0	84.0		84.0	2,883.0	2,746.0	137.0	
1,247.0	1,098.0	149.0		149.0	2,286.0	2,087.0	199.0	
1,458.0	1,459.0	-1.0	3.0	2.0	2,904.0	2,902.0	2.0	
540.0	539.0	1.0		1.0	1,070.0	1,072.0	-2.0	
999.0	999.0	0.0		0.0	1,984.0	1,987.0	-3.0	
767.0	736.0	31.0		31.0	1,519.0	1,464.0	55.0	
16,798.5	16,409.5	389.0	30.0	419.0	32,233.0	32,216.0	17.0	
20,635.5	20,144.5	491.0	34.0	525.0	39,253.0	39,102.0	151.0	

Notes:

⁽¹⁾ In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).

⁽²⁾ Route 12 - the MV Klitsa was in refit for 59 days (523 round trips) in Q1 F2016. Section 2(c) of Schedule "A" of the Coastal Ferry Services Contract allows for a temporary service disruption of up to 65 days every four years to refit the vessel.

Appendix 3c - CANCELLED ROUND TRIPS BY ROUTES

(For Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A, Section 2(a) of the Coastal Ferry Services Contract)

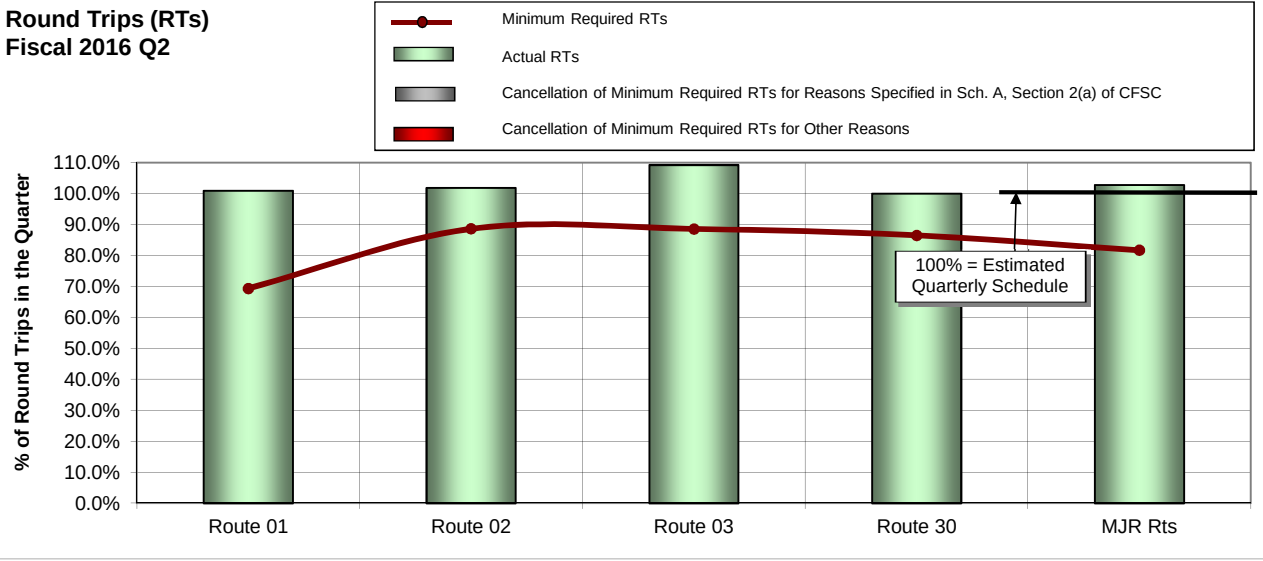
Fiscal 2016 Quarter Ended September 30, 2015				Performance Against Minimum (Daily) Core Service Levels	
Routes				Cumulative Days When Round Trips Missed <i>Allowed 30 Days / Route</i>	Highest Consecutive Days when Round Trips Missed <i>Allowed 20 Days / Route</i>
Major Routes	Route 01	Swartz Bay	Tsawwassen	0.0	
	Route 02	Horseshoe Bay	Departure Bay	0.0	
	Route 03	Langdale	Horseshoe Bay	0.0	
	Route 30	Duke Point	Tsawwassen	0.0	
Northern Routes	Route 10	Port Hardy	Prince Rupert	0.0	
	Route 11	Skidegate	Prince Rupert	0.0	
	Route 40	Port Hardy	Mid-coast	0.0	
Minor Routes	Route 04	Fulford Harbour	Swartz Bay	0.0	
	Route 05	Swartz Bay	Four SGIs	1.0	1.0
	Route 06	Crofton	Vesuvius Bay	0.0	
	Route 07	Earls Cove	Saltery Bay	0.0	
	Route 08	Horseshoe Bay	Bowen Island	0.0	
	Route 09	Tsawwassen	Long Harbour	1.0	1.0
	Route 12 ⁽¹⁾	Mill Bay	Brentwood Bay	2.0	1.0
	Route 13	Langdale	Gambier/Keats	0.0	
	Route 17	Little River	Powell River	0.0	
	Route 18	Texada	Powell River	0.0	
	Route 19	Nanaimo Harbour	Gabriola Island	0.0	
	Route 20	Chemainus	Thetis Island	0.0	
	Route 21	Buckley Bay	Denman West	0.0	
	Route 22	Denman East	Hornby Island	0.0	
	Route 23	Campbell River	Quadra Island	0.0	
	Route 24	Quadra Island	Cortes Island	0.0	
	Route 25	Port McNeill	Alert Bay	1.0	1.0
	Route 26	Skidegate	Alliford Bay	1.0	1.0

APPENDIX 4: Round Trip Service Delivery and On Time Performance

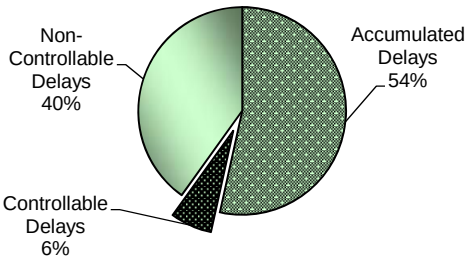
Fiscal 2016

Quarter Ended September 30, 2015

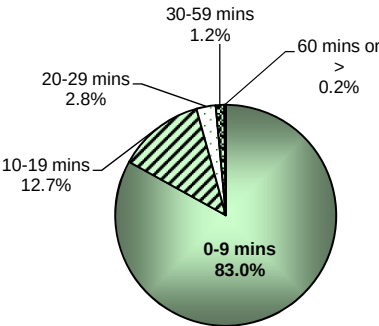
Major Routes



Reasons for Delays - Fiscal 2016 Q2



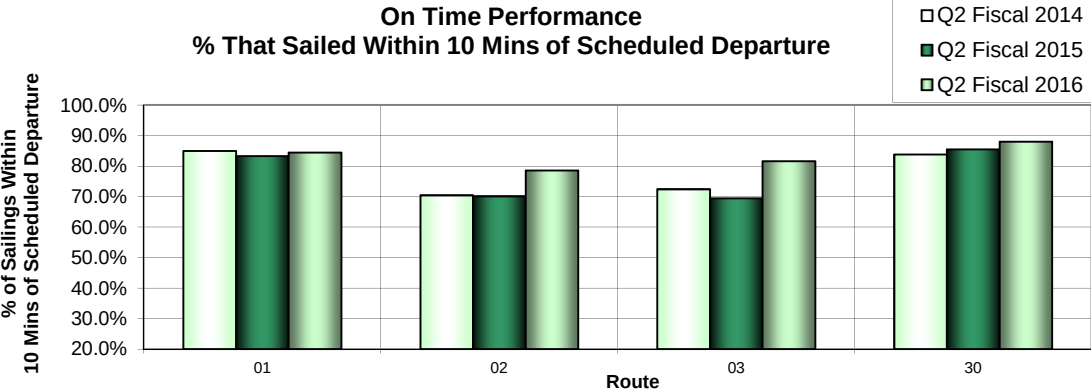
On Time Performance
Fiscal 2016 Q2



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Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	1,238.0	851.0	387.0	52.5%
Route 02	Horseshoe Bay-Nanaimo	901.0	784.0	117.0	52.3%
Route 03	Langdale-Horseshoe Bay	876.0	710.0	166.0	30.3%
Route 30	Nanaimo-Tsawwassen	724.0	626.0	98.0	45.0%
MAJOR Routes Total		3,739.0	2,971.0	768.0	45.8%

On Time Performance
% That Sailed Within 10 Mins of Scheduled Departure

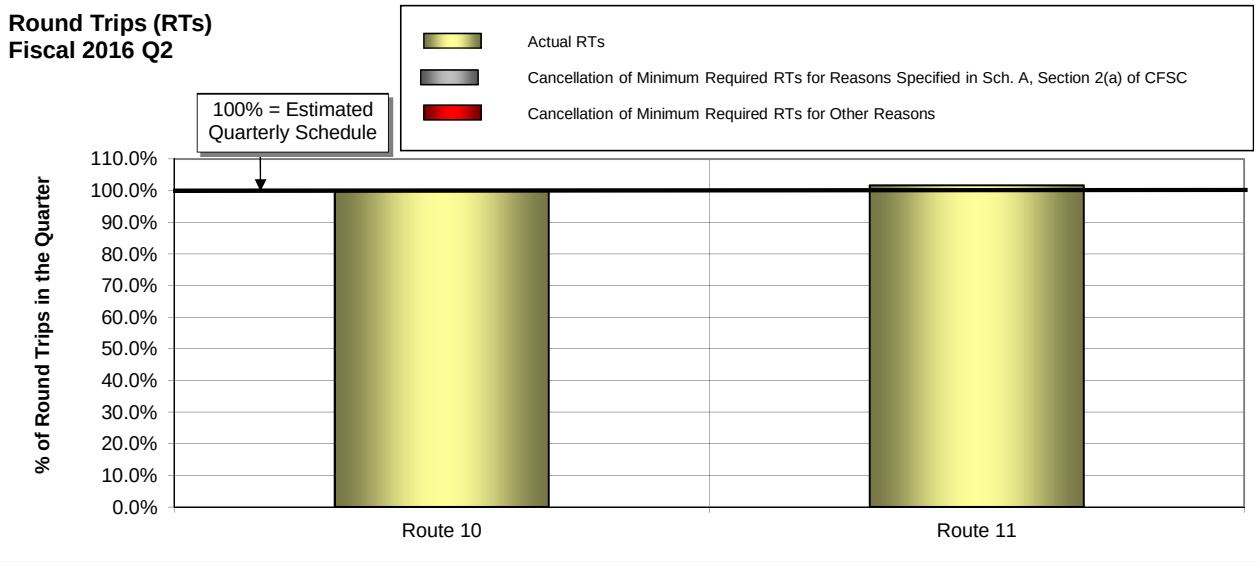


APPENDIX 4: Round Trip Service Delivery and On Time Performance

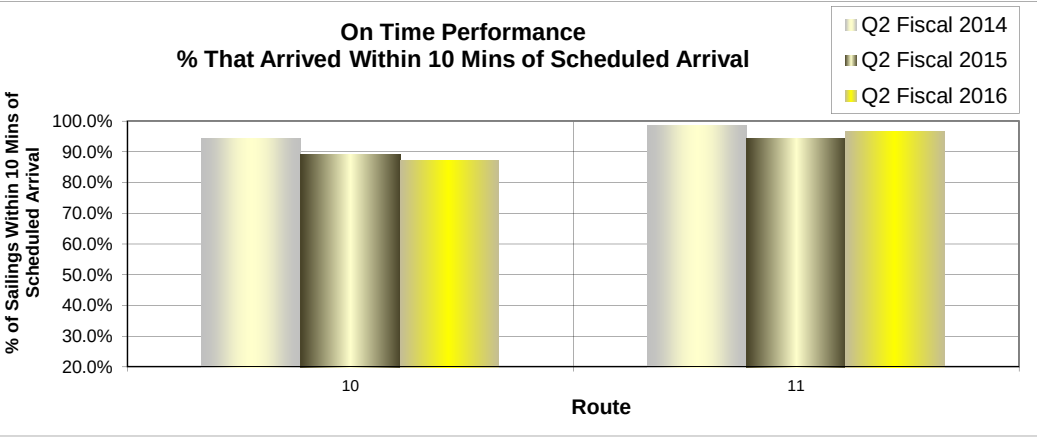
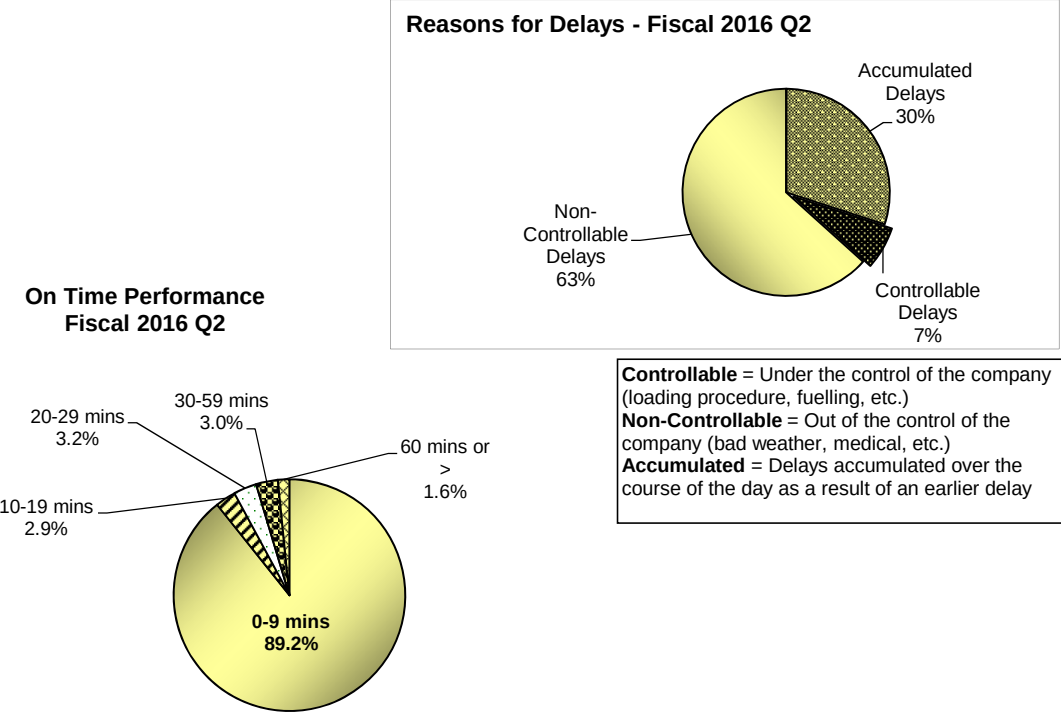
Fiscal 2016

Quarter Ended September 30, 2015

Northern Routes

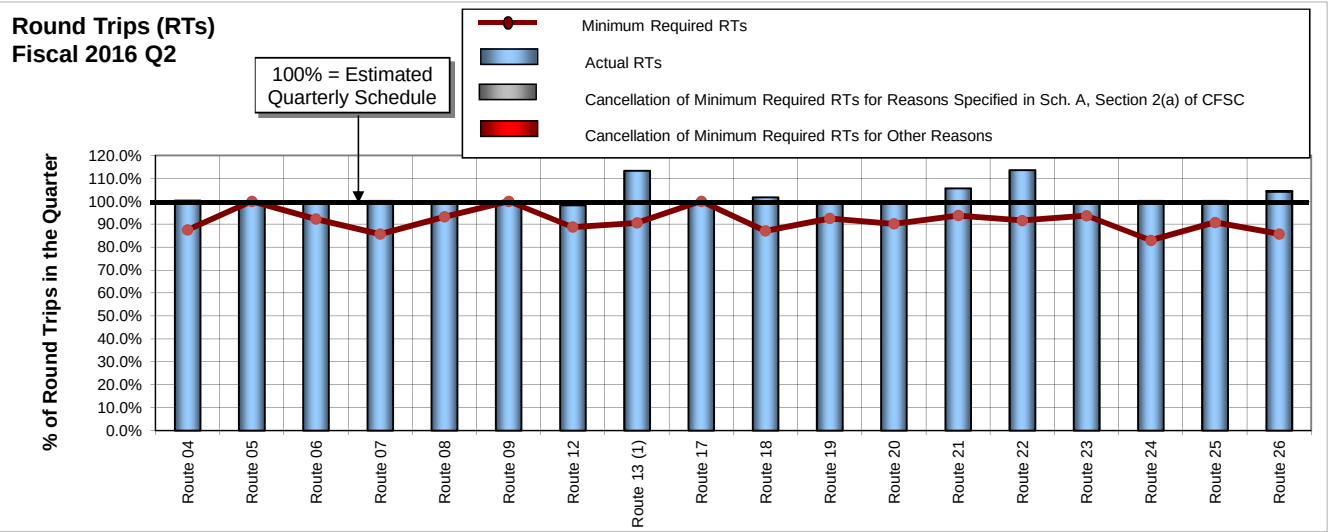


Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 10	Port Hardy-Prince Rupert	40.0	40.0	0.0	0.0%
Route 11	Skidegate-Prince Rupert	58.0	58.0	0.0	0.0%
NORTHERN Routes Total		98.0	98.0	0.0	0.0%

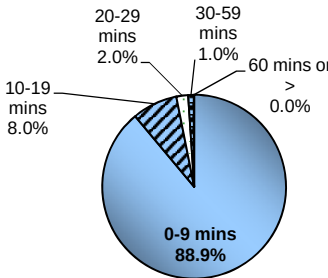


APPENDIX 4: Round Trip Service Delivery and On Time Performance
Fiscal 2016
Quarter Ended September 30, 2015

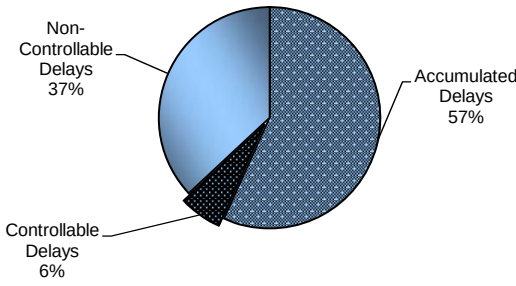
Minor Routes



**On Time Performance
Fiscal 2016 Q2**



Reasons for Delays - Fiscal 2016 Q2

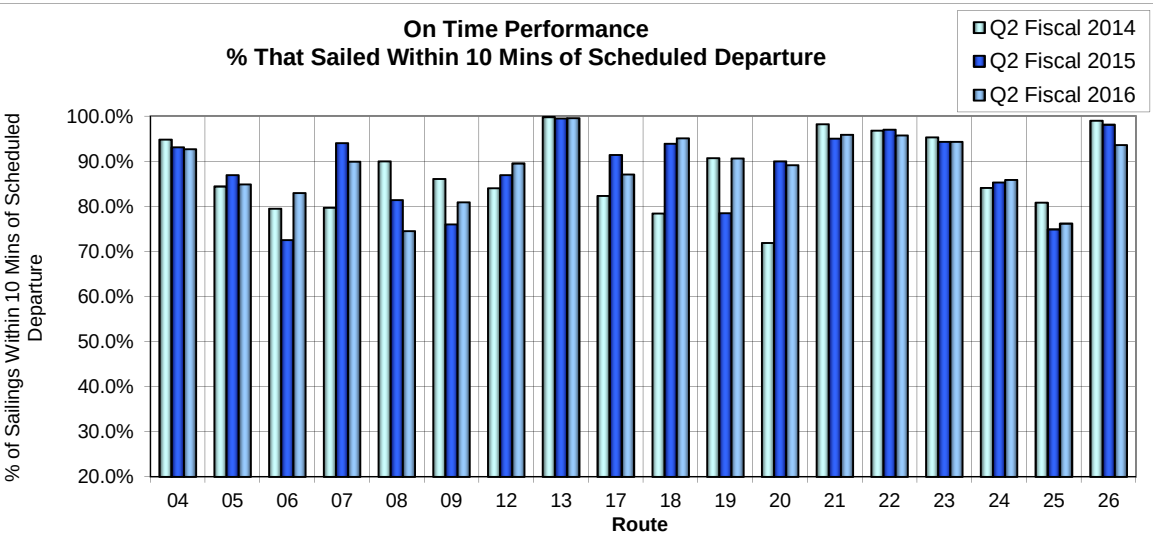


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Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 04	Swartz Bay-Fulford Harbour	738.0	644.0	94.0	10.2%
Route 05	Swartz Bay-Gulf Islands	888.0	889.0	-1.0	5.0%
Route 06	Crofton-Vesuvius Bay	1,183.0	1,091.0	92.0	5.9%
Route 07	Earls Cove-Salter Bay	642.0	549.0	93.0	4.2%
Route 08	Horseshoe Bay-Bowen Island	1,343.5	1,254.5	89.0	7.4%
Route 09	Tsawwassen-Southern Gulf Islands	283.0	284.0	-1.0	6.3%
Route 12	Mill Bay-Brentwood Bay	801.0	723.0	78.0	8.6%
Route 13 ⁽¹⁾	Langdale-Keats/Gambier	1,102.0	881.0	221.0	Pass only
Route 17	Little River-Powell River	351.0	351.0	0.0	1.4%
Route 18	Powell River-Texada	722.0	618.0	104.0	4.7%
Route 19	Nanaimo Harbour-Gabriola Island	1,235.0	1,143.0	92.0	9.7%
Route 20	Chemainus-Thetis/Penelakut	933.0	841.0	92.0	3.3%
Route 21	Buckley Bay-Denman West	1,566.0	1,390.0	176.0	16.4%
Route 22	Gravelly Bay-Hornby Island	1,247.0	1,006.0	241.0	20.8%
Route 23	Campbell River-Quadra Island	1,458.0	1,367.0	91.0	21.4%
Route 24	Quadra Island-Cortes Island	540.0	447.0	93.0	18.3%
Route 25	Port McNeill-Sointula/Alert Bay	999.0	907.0	92.0	4.8%
Route 26	Skidegate-Alliford Bay	767.0	631.0	136.0	3.8%
MINOR Routes Total		16,798.5	15,016.5	1,782.0	9.6%

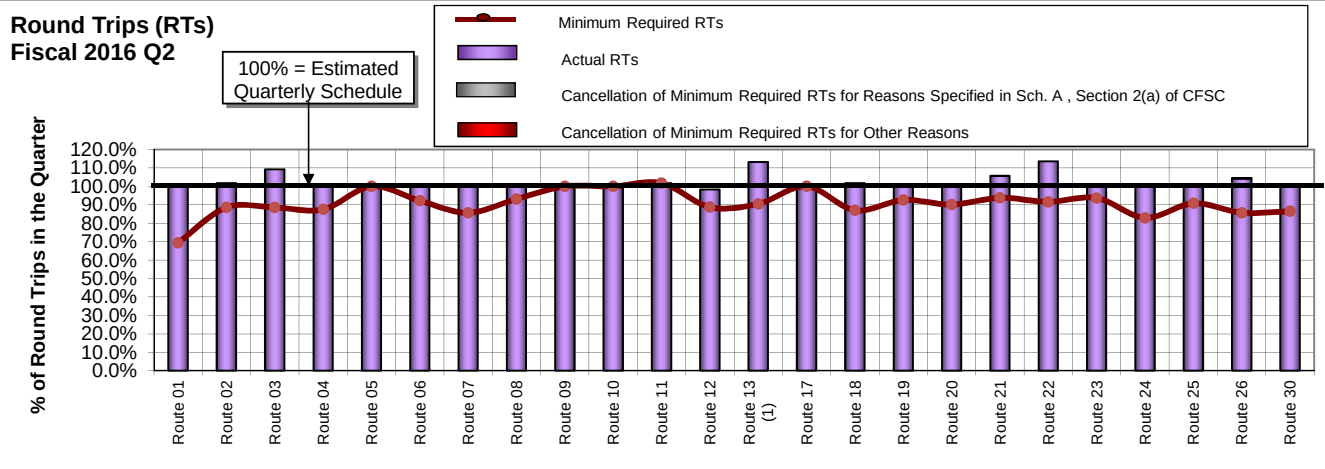
Note:

⁽¹⁾ Route 13: Core service levels include some round trips that are deliverable only 'on demand.'



APPENDIX 4: Round Trip Service Delivery and On Time Performance
Fiscal 2016
Quarter Ended September 30, 2015

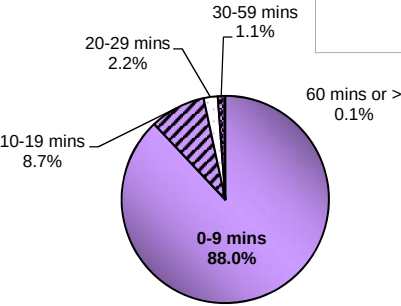
All Routes



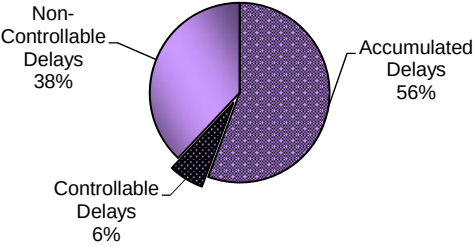
Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	1,238.0	851.0	387.0	52.5%
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Route 09	Tsawwassen-Southern Gulf Islands	283.0	284.0	-1.0	6.3%
Route 10	Port Hardy-Prince Rupert	40.0	40.0	0.0	0.0%
Route 11	Skidegate-Prince Rupert	58.0	58.0	0.0	0.0%
Route 12	Mill Bay-Brentwood Bay	801.0	723.0	78.0	8.6%
Route 13 ⁽¹⁾	Langdale-Keats/Gambier	1,102.0	881.0	221.0	Pass only
Route 17	Little River-Powell River	351.0	351.0	0.0	1.4%
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Route 25	Port McNeill-Sointula/Alert Bay	999.0	907.0	92.0	4.8%
Route 26	Skidegate-Alliford Bay	767.0	631.0	136.0	3.8%
Route 30	Nanaimo-Tsawwassen	724.0	626.0	98.0	45.0%
All Routes Total		20,635.5	18,085.5	2,550.0	15.8%

Note:
⁽¹⁾ Route 13: Core service levels include some round trips that are deliverable only 'on demand.'

On Time Performance
Fiscal 2016 Q2



Reasons for Delays - Fiscal 2016 Q2



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