

Appendix 1: Operations Summary Report for the Quarter Ended September 30, 2021

Routes	A		B		C		D		E		F		G		H		I		J	
	Actual Round Trips	Capacity Provided (AEQ's)	AEQ's Carried QTR 2 F2022	Capacity Utilization QTR 2 F2022 (C / B)	Capacity Utilization QTR 2 F2021	AEQ's Carried QTR 2 F2021	AEQ Growth (C - F)	AEQ Tariff Revenue QTR 2 F2022 Note 2	AEQ Tariff Revenue QTR 2 F2021 Note 2	AEQ Tariff Revenue Growth (H - I)										
1	1,376.5	889,580	784,231	88.2%	79.3%	600,097	184,134	\$ 52,903,777	\$ 40,596,840	\$ 12,306,937										
2	927.5	575,284	492,026	85.5%	80.7%	382,319	109,707	34,175,819	25,617,486	8,558,333										
3	927.0	579,600	423,330	73.0%	75.1%	366,480	56,850	11,094,654	9,260,931	1,833,723										
30	735.0	426,040	342,847	80.5%	73.7%	314,531	28,316	26,558,944	24,049,127	2,509,817										
Major Routes	3,966.0	2,470,504	2,042,434	82.7%	77.5%	1,663,427	379,007	124,733,194	99,524,384	25,208,810										
10	39.0	8,438	6,470	76.7%	90.4%	3,728	2,742	1,979,275	1,013,162	966,113										
11	63.0	9,968	8,764	87.9%	55.0%	4,314	4,450	1,355,256	671,635	683,621										
28	46.0	3,220	1,774	55.1%	72.2%	275	1,499	467,160	18,067	449,093										
Northern Routes	148.0	21,626.0	17,008	78.6%	67.3%	8,317	8,691	3,801,691	1,702,864	2,098,827										
4	737.0	134,134	106,046	79.1%	72.4%	96,999	9,047	1,257,355	1,074,466	182,889										
5	936.0	168,870	96,522	57.2%	53.6%	85,082	11,440	1,260,201	1,034,711	225,490										
6	1,195.0	145,790	95,144	65.3%	56.8%	82,669	12,475	1,200,998	1,003,090	197,908										
7	731.5	163,968	89,804	54.8%	46.7%	75,221	14,583	2,069,971	1,666,971	403,000										
8	1,403.5	250,734	168,992	67.4%	61.3%	153,705	15,287	1,888,081	1,672,766	215,315										
9	395.0	132,618	93,553	70.5%	85.8%	68,409	25,144	4,446,322	3,177,448	1,268,874										
12	813.0	30,894	25,928	83.9%	74.4%	23,033	2,895	315,764	268,062	47,702										
13	1,390.0	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	(205)	365	(570)										
17	363.0	100,188	67,852	67.7%	56.7%	57,228	10,624	2,804,770	2,224,963	579,807										
18	791.0	74,354	34,867	46.9%	42.1%	29,885	4,982	298,635	240,654	57,981										
19	1,317.5	166,068	116,915	70.4%	66.8%	111,479	5,436	1,063,849	985,117	78,732										
20	945.0	47,216	28,427	60.2%	56.9%	27,551	876	223,404	213,988	9,416										
21	1,658.5	149,220	109,268	73.2%	68.3%	101,451	7,817	863,150	768,957	94,193										
22	1,428.0	59,976	58,977	98.3%	94.7%	55,278	3,699	468,087	435,137	32,950										
23	1,584.5	186,322	134,915	72.4%	67.9%	126,309	8,606	1,132,579	1,036,993	95,586										
24	552.5	28,756	25,694	89.4%	79.5%	22,819	2,875	261,979	220,321	41,658										
25	992.0	92,966	38,429	41.3%	34.0%	31,221	7,208	426,805	313,462	113,343										
26	1,125.5	35,968	16,010	44.5%	25.2%	8,976	7,034	143,716	78,306	65,410										
Minor Routes	18,358.5	1,968,042	1,307,343	66.4%	61.0%	1,157,315	150,028	20,125,461	16,415,777	3,709,684										
Total	22,472.5	4,460,172	3,366,785	75.5%	69.8%	2,829,059	537,726	148,660,346	117,643,025	31,017,321										

Note 1, 4

Obligation deferred (settled)

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Note 1) Revenue arises from bike traffic and freight.

Note 2) Tariffs charged to customers on all routes were below price cap at September 30, 2021 and 2020.

Note 3) Indicates percentage of sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.

Note 4) Negative AEQ tariff revenue on Route 13 pertains to a discount provided for ferry travel on this route.

Total vehicle fare revenue

148,660,346 117,643,025



Appendix 1: Operations Summary Report for the Quarter Ended September 30, 2021

	K	L	M	N	O	P
Routes	Passengers QTR 2 F2022	Passengers QTR 2 F2021	Passenger Growth (K - L)	Passenger Tariff Revenue QTR 2 F2022 Note 2	Passenger Tariff Revenue QTR 2 F2021 Note 2	Passenger Tariff Revenue Growth (N - O)
1	1,797,946	1,189,826	608,120	\$ 27,529,001	\$ 17,860,215	\$ 9,668,786
2	1,135,904	849,986	285,918	17,262,543	12,669,817	4,592,726
3	839,515	712,508	127,007	4,559,952	3,776,726	783,226
30	612,821	512,578	100,243	9,108,066	7,524,343	1,583,723
Major Routes	4,386,186	3,264,898	1,121,288	58,459,562	41,831,101	16,628,461
10	13,445	7,359	6,086	1,708,162	842,953	865,209
11	16,660	6,106	10,554	572,604	199,690	372,914
28	3,453	433	3,020	449,374	21,495	427,879
Northern Routes	33,558	13,898	19,660	2,730,140	1,064,138	1,666,002
4	192,297	168,664	23,633	827,892	719,036	108,856
5	161,146	139,414	21,732	653,820	555,409	98,411
6	164,701	138,472	26,229	616,682	507,774	108,908
7	162,766	134,858	27,908	893,466	725,449	168,017
8	366,752	312,688	54,064	1,236,471	1,023,212	213,259
9	236,623	173,556	63,067	2,544,809	1,848,402	696,407
12	54,297	48,986	5,311	229,286	202,449	26,837
13	15,267	13,509	1,758	61,609	52,325	9,284
17	130,611	107,371	23,240	1,377,778	1,119,656	258,122
18	57,197	49,519	7,678	167,644	135,884	31,760
19	224,078	198,398	25,680	657,676	566,051	91,625
20	66,537	60,308	6,229	156,667	143,431	13,236
21	207,969	189,888	18,081	589,904	512,768	77,136
22	117,379	112,252	5,127	365,071	331,530	33,541
23	261,624	238,773	22,851	712,048	616,700	95,348
24	47,675	41,545	6,130	159,550	130,876	28,674
25	80,669	62,338	18,331	279,316	206,635	72,681
26	28,289	12,803	15,486	83,948	32,800	51,148
Minor Routes	2,575,877	2,203,342	372,535	11,613,637	9,430,387	2,183,250
Total	6,995,621	5,482,138	1,513,483	72,803,339	52,325,626	20,477,713

% Sailings Within 10 Min. (Note 3)		
QTR 2 F2020	QTR 2 F2021	QTR 2 F2022
86.6%	83.3%	83.7%
84.8%	86.0%	74.7%
85.5%	79.5%	71.0%
74.4%	76.7%	58.8%
83.7%	81.6%	74.0%
88.6%	88.6%	64.2%
95.2%	96.1%	83.3%
82.9%	48.1%	83.5%
88.6%	78.5%	76.7%
93.5%	94.8%	92.1%
74.0%	72.4%	66.8%
93.1%	92.1%	76.6%
90.4%	91.2%	77.0%
86.2%	92.1%	76.4%
71.4%	62.3%	68.8%
81.3%	91.2%	85.2%
99.4%	96.5%	99.4%
83.6%	89.1%	77.1%
89.8%	84.8%	85.9%
74.7%	60.9%	55.4%
58.1%	48.8%	48.3%
97.7%	97.4%	94.2%
97.1%	96.2%	96.4%
95.7%	94.3%	87.4%
75.6%	65.5%	64.0%
80.6%	75.2%	80.9%
91.5%	98.8%	97.0%
85.5%	83.8%	79.7%
85.2%	83.5%	78.8%

Obligation deferred (settled)

Total passenger fare revenue	<u>72,803,339</u>	<u>52,325,626</u>
Total vehicle and passenger fare revenue per financial statements	<u>221,463,685</u>	<u>169,968,651</u>



Appendix 3a - CANCELLED ROUND TRIPS BY ROUTES

PERFORMANCE AGAINST MINIMUM (DAILY) ROUND TRIPS

Quarter Ended September 30, 2021

		Category															Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A, 2(a) of the Coastal Ferry Services Contract															Cancellations of Minimum Required Round Trips for Other Reasons			Total Cancels			
Grouping	Route	Terminal 1	Terminal 2	Major Incident	Weather	Emerg. Response	Medical Emerg.	Regulatory Issue	Terminal / Dock Maint.	Terminal / Dock Mech. Failure	Vessel Maint.	Vessel Mech. Failure	Fire	Labour Dispute	Safety	Total	Community Event	Traffic	Total		Region	Route	% of Required Round Trips Cancelled															
Major	1	Swartz Bay	Tsawwassen																		Major	1																
	2	Horseshoe Bay	Departure Bay																			2																
	3	Langdale	Horseshoe Bay																			3																
	30	Duke Point	Tsawwassen									1.0				1.0			1.0	30		0.16%																
	Total											1.0				1.0			1.0		Total	0.03%																
North	10	Port Hardy	Prince Rupert									7.0				7.0			7.0	North	10	15.22%																
	11	Skidegate	Prince Rupert									3.0				3.0			3.0		11	4.92%																
	28	Port Hardy	Bella Coola																		28																	
	Total											10.0				10.0			10.0		Total	6.58%																
Minor	4	Fulford Harbour	Swartz Bay																	Minor	4																	
	5	Swartz Bay	Four SGIs																		5																	
	6	Crofton	Vesuvius Bay																		6																	
	7	Earls Cove	Saltery Bay																		7																	
	8	Horseshoe Bay	Bowen Island																		8																	
	9	Tsawwassen	Long Harbour																		9																	
	12	Mill Bay	Brentwood Bay																		12																	
	13	Langdale	Gambier/Keats																		13																	
	17	Little River	Powell River		1.0							3.0				4.0			4.0		17	1.14%																
	18	Texada	Powell River		1.0											1.0			1.0		18	0.16%																
	19	Nanaimo Harbour	Gabriola Island					0.5								0.5			0.5		19	0.04%																
	20	Chemainus	Thetis Island																		20																	
	21	Buckley Bay	Denman West		5.5											5.5			5.5		21	0.40%																
	22	Denman East	Hornby Island		1.0											1.0			1.0		22	0.10%																
	23	Campbell River	Quadra Island		2.0											2.0			2.0		23	0.14%																
	24	Quadra Island	Cortes Island		3.0											3.0			3.0		24	0.67%																
	25	Port McNeill	Alert Bay					1.0				2.0				3.0			3.0		25	0.33%																
	26	Skidegate	Alliford Bay									3.5				3.5			3.5		26	0.37%																
		Total				13.5			1.5			8.5				23.5			23.5		Total	0.15%																
	Total					13.5			1.5			19.5				34.5			34.5		Total	0.18%																

Notes:

(1) Route 13: Core service levels include some round trips that are deliverable only 'on demand.'



Appendix 3b(1) - CANCELLED & EXTRA TRIPS BY ROUTES - Performance Against Minimum Required Round Trips (1)

Quarter Ended September 30, 2021

Region	Route	Terminal 1	Terminal 2	Actual Round Trips	Daily Minimum Required Round Trips	Variance (Actual to Minimum)	Cancellations of Minimum Required Round Trips
Major	1	Swartz Bay	Tsawwassen	1376.5	848.0	528.5	0.0
	2	Horseshoe Bay	Departure Bay	927.5	820.0	107.5	0.0
	3	Langdale	Horseshoe Bay	927.0	710.0	217.0	0.0
	30	Duke Point	Tsawwassen	735.0	626.0	109.0	1.0
	Total			3966.0	3004.0	962.0	1.0
North	10	Port Hardy	Prince Rupert	39.0	46.0	-7.0	7.0
	11	Skidegate	Prince Rupert	63.0	61.0	2.0	3.0
	28	Port Hardy	Bella Coola	46.0	45.0	1.0	0.0
	Total			148.0	152.0	-4.0	10.0
Minor	4	Fulford Harbour	Swartz Bay	737.0	644.0	93.0	0.0
	5	Swartz Bay	Four SGIs	936.0	889.0	47.0	0.0
	6	Crofton	Vesuvius Bay	1195.0	1095.0	100.0	0.0
	7	Earls Cove	Saltery Bay	731.5	552.0	179.5	0.0
	8	Horseshoe Bay	Bowen Island	1403.5	1292.0	111.5	0.0
	9	Tsawwassen	Long Harbour	395.0	284.0	111.0	0.0
	12	Mill Bay	Brentwood Bay	813.0	723.0	90.0	0.0
	13	Langdale	Gambier/Keats	1390.0	882.0	508.0	0.0
	17	Little River	Powell River	363.0	351.0	12.0	4.0
	18	Texada	Powell River	791.0	624.0	167.0	1.0
	19	Nanaimo Harbour	Gabriola Island	1317.5	1210.0	107.5	0.5
	20	Chemainus	Thetis Island	945.0	841.0	104.0	0.0
	21	Buckley Bay	Denman West	1658.5	1387.0	271.5	5.5
	22	Denman East	Hornby Island	1428.0	1005.0	423.0	1.0
	23	Campbell River	Quadra Island	1584.5	1475.0	109.5	2.0
	24	Quadra Island	Cortes Island	552.5	450.0	102.5	3.0
	25	Port McNeill	Alert Bay	992.0	907.0	85.0	3.0
	26	Skidegate	Alliford Bay	1125.5	934.0	191.5	3.5
	Total			18358.5	15545.0	2,813.5	23.5
	Total			22472.5	18701.0	3,771.5	34.5

Fiscal YTD

Region	Route	Terminal 1	Terminal 2	Actual Round Trips	Daily Minimum Required Round Trips	Variance (Actual to Minimum)	Cancellations of Minimum Required Round Trips
Major	1	Swartz Bay	Tsawwassen	2171.5	1488.0	683.5	0.0
	2	Horseshoe Bay	Departure Bay	1635.0	1459.0	176.0	1.0
	3	Langdale	Horseshoe Bay	1681.0	1334.0	347.0	0.0
	30	Duke Point	Tsawwassen	1387.0	1185.0	202.0	6.0
	Total			6874.5	5466.0	1,408.5	7.0
North	10	Port Hardy	Prince Rupert	60.0	72.0	-12.0	14.0
	11	Skidegate	Prince Rupert	101.0	99.0	2.0	4.0
	28	Port Hardy	Bella Coola	69.5	63.0	6.5	0.0
	Total			230.5	234.0	-3.5	18.0
Minor	4	Fulford Harbour	Swartz Bay	1452.0	1268.0	184.0	0.0
	5	Swartz Bay	Four SGIs	1807.0	1754.0	53.0	2.0
	6	Crofton	Vesuvius Bay	2377.0	2186.0	191.0	0.0
	7	Earls Cove	Saltery Bay	1448.5	1141.0	307.5	0.0
	8	Horseshoe Bay	Bowen Island	2801.5	2558.5	243.0	0.0
	9	Tsawwassen	Long Harbour	610.0	466.0	144.0	0.0
	12	Mill Bay	Brentwood Bay	1615.0	1438.0	177.0	1.0
	13	Langdale	Gambier/Keats	2786.0	1821.0	965.0	0.0
	17	Little River	Powell River	727.0	690.0	37.0	4.0
	18	Texada	Powell River	1525.0	1261.0	264.0	1.0
	19	Nanaimo Harbour	Gabriola Island	2626.5	2418.0	208.5	0.5
	20	Chemainus	Thetis Island	1864.0	1673.0	191.0	0.0
	21	Buckley Bay	Denman West	3080.5	2560.0	520.5	5.5
	22	Denman East	Hornby Island	2585.0	1903.0	682.0	1.0
	23	Campbell River	Quadra Island	3140.5	2944.0	196.5	2.0
	24	Quadra Island	Cortes Island	1092.5	899.0	193.5	7.0
	25	Port McNeill	Alert Bay	1980.0	1804.0	176.0	3.0
	26	Skidegate	Alliford Bay	2244.5	1857.0	387.5	3.5
	Total			35762.5	30641.5	5,121.0	30.5
	Total			42867.5	36341.5	6,526.0	55.5

Notes:

(1) In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).



Appendix 3b(2) - CANCELLED & EXTRA TRIPS BY ROUTES - Performance Against Estimated Schedule (1)

Quarter Ended September 30, 2021									
Region	Route	Terminal 1	Terminal 2	Actual Round Trips	Round Trips Per Estimated Schedule	Variance (Actual to Estimated)	Cancelled Round Trips from Estimated Schedule	Contribution Agreement Round Trips	Total Extra / Short Round Trips
Major	1	Swartz Bay	Tsawwassen	1376.5	1289.0	87.5	1.5	0.0	89.0
	2	Horseshoe Bay	Departure Bay	927.5	886.0	41.5	1.0	0.0	42.5
	3	Langdale	Horseshoe Bay	927.0	912.0	15.0	0.5	0.0	15.5
	30	Duke Point	Tsawwassen	735.0	724.0	11.0	2.0	0.0	13.0
	Total			3966.0	3811.0	155.0	5.0	0.0	160.0
North	10	Port Hardy	Prince Rupert	39.0	46.0	-7.0	7.0	0.0	0.0
	11	Skidegate	Prince Rupert	63.0	61.0	2.0	3.0	0.0	5.0
	28	Port Hardy	Bella Coola	46.0	45.0	1.0	0.0	0.0	1.0
	Total			148.0	152.0	-4.0	10.0	0.0	6.0
Minor	4	Fulford Harbour	Swartz Bay	737.0	736.0	1.0	0.0	0.0	1.0
	5	Swartz Bay	Four SGIs	936.0	889.0	47.0	0.0	0.0	47.0
	6	Crofton	Vesuvius Bay	1195.0	1169.0	26.0	1.0	22.0	5.0
	7	Earls Cove	Saltery Bay	731.5	633.0	98.5	2.5	100.0	1.0
	8	Horseshoe Bay	Bowen Island	1403.5	1384.0	19.5	2.0	26.0	-4.5
	9	Tsawwassen	Long Harbour	395.0	284.0	111.0	0.0	0.0	111.0
	12	Mill Bay	Brentwood Bay	813.0	815.0	-2.0	2.0	0.0	0.0
	13	Langdale	Gambier/Keats	1390.0	974.0	416.0	0.0	0.0	416.0
	17	Little River	Powell River	363.0	351.0	12.0	5.0	4.0	13.0
	18	Texada	Powell River	791.0	716.0	75.0	3.0	68.0	10.0
	19	Nanaimo Harbour	Gabriola Island	1317.5	1302.0	15.5	10.5	26.0	0.0
	20	Chemainus	Thetis Island	945.0	933.0	12.0	4.0	0.0	16.0
	21	Buckley Bay	Denman West	1658.5	1479.0	179.5	7.5	24.0	163.0
	22	Denman East	Hornby Island	1428.0	1097.0	331.0	3.0	24.0	310.0
	23	Campbell River	Quadra Island	1584.5	1570.0	14.5	4.0	7.0	11.5
	24	Quadra Island	Cortes Island	552.5	542.0	10.5	5.0	11.0	4.5
	25	Port McNeill	Alert Bay	992.0	999.0	-7.0	7.0	0.0	0.0
	26	Skidegate	Alliford Bay	1125.5	1054.0	71.5	11.0	78.0	4.5
Total				18358.5	16927.0	1,431.5	67.5	390.0	1,109.0

Fiscal YTD									
Region	Route	Terminal 1	Terminal 2	Actual Round Trips	Round Trips Per Estimated Schedule	Variance (Actual to Estimated)	Cancelled Round Trips from Estimated Schedule	Contribution Agreement Round Trips	Total Extra / Short Round Trips
Major	1	Swartz Bay	Tsawwassen	2171.5	2083.0	88.5	4.5	0.0	93.0
	2	Horseshoe Bay	Departure Bay	1635.0	1617.0	18.0	25.5	0.0	43.5
	3	Langdale	Horseshoe Bay	1681.0	1640.0	41.0	0.5	0.0	41.5
	30	Duke Point	Tsawwassen	1387.0	1404.0	-17.0	34.0	0.0	17.0
	Total			6874.5	6744.0	130.5	64.5	0.0	195.0
North	10	Port Hardy	Prince Rupert	60.0	72.0	-12.0	14.0	2.0	0.0
	11	Skidegate	Prince Rupert	101.0	99.0	2.0	6.0	2.0	6.0
	28	Port Hardy	Bella Coola	69.5	63.0	6.5	0.0	0.0	6.5
	Total			230.5	234.0	-3.5	20.0	4.0	12.5
Minor	4	Fulford Harbour	Swartz Bay	1452.0	1451.0	1.0	0.0	0.0	1.0
	5	Swartz Bay	Four SGIs	1807.0	1754.0	53.0	2.0	0.0	55.0
	6	Crofton	Vesuvius Bay	2377.0	2338.0	39.0	2.0	36.0	5.0
	7	Earls Cove	Saltery Bay	1448.5	1312.0	136.5	2.5	138.0	1.0
	8	Horseshoe Bay	Bowen Island	2801.5	2741.5	60.0	3.0	52.0	11.0
	9	Tsawwassen	Long Harbour	610.0	466.0	144.0	0.0	0.0	144.0
	12	Mill Bay	Brentwood Bay	1615.0	1621.0	-6.0	6.0	0.0	0.0
	13	Langdale	Gambier/Keats	2786.0	2004.0	782.0	0.0	0.0	782.0
	17	Little River	Powell River	727.0	690.0	37.0	5.0	16.0	26.0
	18	Texada	Powell River	1525.0	1444.0	81.0	3.0	69.0	15.0
	19	Nanaimo Harbour	Gabriola Island	2626.5	2601.0	25.5	14.5	40.0	0.0
	20	Chemainus	Thetis Island	1864.0	1856.0	8.0	8.0	0.0	16.0
	21	Buckley Bay	Denman West	3080.5	2743.0	337.5	8.5	114.0	232.0
	22	Denman East	Hornby Island	2585.0	2086.0	499.0	3.0	114.0	388.0
	23	Campbell River	Quadra Island	3140.5	3130.0	10.5	11.0	7.0	14.5
	24	Quadra Island	Cortes Island	1092.5	1082.0	10.5	11.0	17.0	4.5
	25	Port McNeill	Alert Bay	1980.0	1987.0	-7.0	7.0	0.0	0.0
	26	Skidegate	Alliford Bay	2244.5	2094.0	150.5	13.0	156.0	7.5
Total				35762.5	33400.5	2,362.0	99.5	759.0	1,702.5
Total				42867.5	40378.5	2,489.0	184.0	763.0	1,910.0

Notes:

- (1) In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).
- (2) Includes the discretionary sailings to be provided under Part D of Schedule "3" of the Contribution Agreement between BC Ferries and the Province dated November 11, 2020.

Appendix 3c - CANCELLED ROUND TRIPS BY ROUTES

For Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A, Section 2(a) of the Coastal Ferry Services Contract

Performance Against Minimum (Daily) Core Service Levels

Quarter Ended September 30, 2021

Region	Route	Route Description	Cumulative Days When Round Trips Missed Allowed 30 Days / Route	Highest Consecutive Days when Round Trips Missed Allowed 20 Days / Route
	▲			
Major	1	Swartz Bay-Tsawwassen	0	
	2	Horseshoe Bay-Departure Bay	1	1
	3	Langdale-Horseshoe Bay	0	
North	30	Duke Point-Tsawwassen	5	1
	10	Port Hardy-Prince Rupert	28	2
	11	Skidegate-Prince Rupert	7	3
Minor	28	Port Hardy-Bella Coola	0	
	4	Fulford Harbour-Swartz Bay	0	
	5	Swartz Bay-Four SGIs	2	1
	6	Crofton-Vesuvius Bay	0	
	7	Earls Cove-Salter Bay	0	
	8	Horseshoe Bay-Bowen Island	0	
	9	Tsawwassen-Long Harbour	0	
	12	Mill Bay-Brentwood Bay	1	1
	13	Langdale-Gambier/Keats	0	
	17	Little River-Powell River	3	2
	18	Texada-Powell River	1	1
	19	Nanaimo Harbour-Gabriola Island	1	1
	20	Chemainus-Thetis Island	0	
	21	Buckley Bay-Denman West	1	1
	22	Denman East-Hornby Island	1	1
	23	Campbell River-Quadra Island	1	1
	24	Quadra Island-Cortes Island	3	1
	25	Port McNeill-Alert Bay	3	1
	26	Skidegate-Alliford Bay	2	1

Notes:

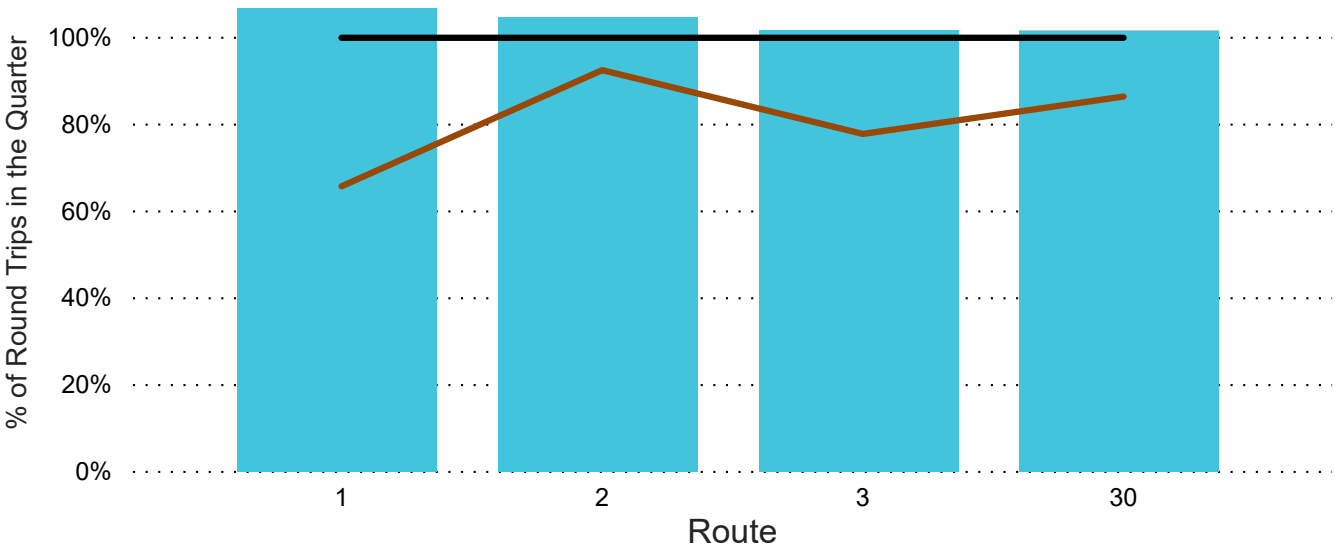
(1) In accordance with Order 21-02, BC Ferries is authorized from October 8, 2021 to March 31, 2022 temporarily to reduce service for route 10 below the core service levels set out in the Coastal Ferry Services Contract, subject to stipulations.



Appendix 4: Round Trip Service Delivery and On Time Performance

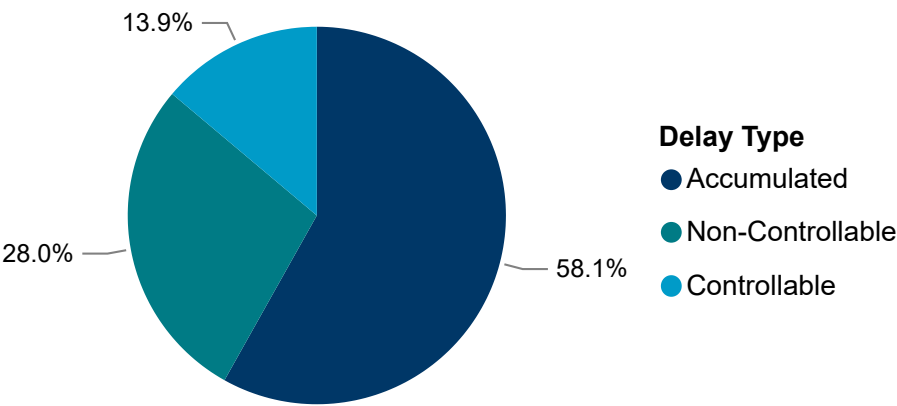
Major Routes - Quarter Ended September 30, 2021

Round Trips Compared to Estimated Schedule



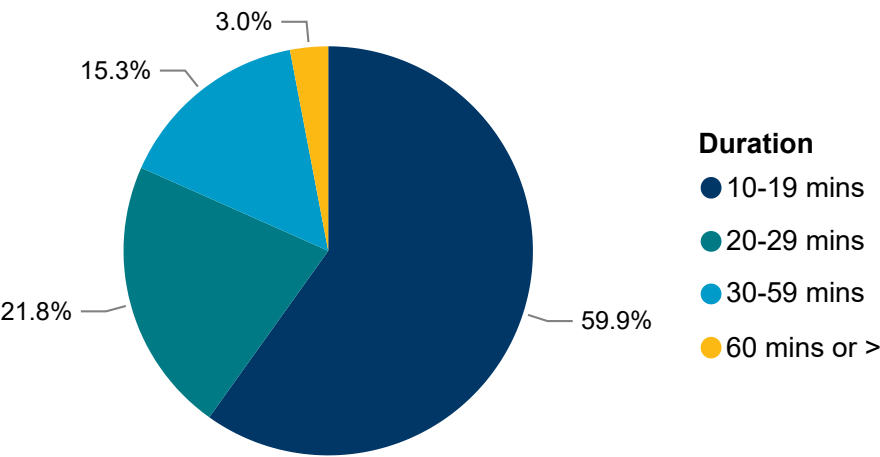
- Estimated Quarterly Schedule (100%)
- Minimum Required Round Trips
- Actual Round Trips
- Cancellation of Minimum Required Round Trips for Reasons Specified in Sch. A, Section 2(a) of CFSC
- Cancellation of Minimum Required Round Trips for other Reasons

Reasons for Delays - Current Quarter



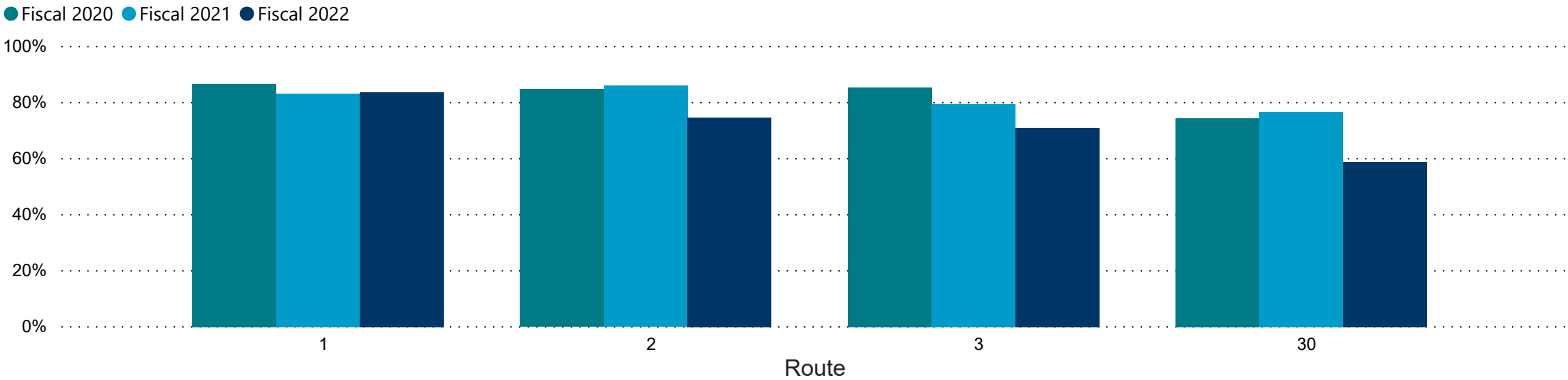
Controllable = Under the control of the company (loading procedure, fuelling, etc.)
Non-Controllable = Out of the control of the company (bad weather, medical etc.)
Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

Duration of Delays - Current Quarter



Route	Terminal 1	Terminal 2	Actual Round Trips	Minimum Required Round Trips	Variance (Actual to Minimum)	% Sailings Overloaded
1	Swartz Bay	Tsawwassen	1376.5	848.0	528.5	54.7%
2	Horseshoe Bay	Departure Bay	927.5	820.0	107.5	58.3%
3	Langdale	Horseshoe Bay	927.0	710.0	217.0	39.6%
30	Duke Point	Tsawwassen	735.0	626.0	109.0	54.8%
Total			3966.0	3004.0	962.0	52.0%

On Time Performance - % That Sailed Within 10 Mins of Scheduled Departure - Current Quarter

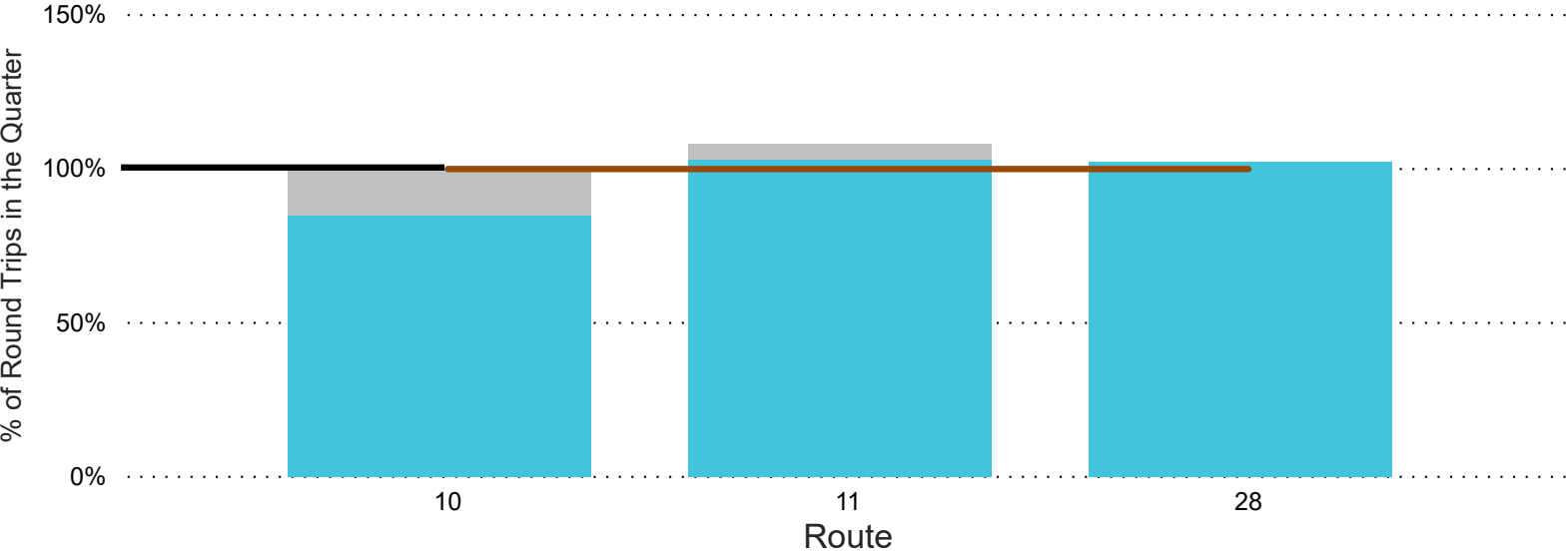




Appendix 4: Round Trip Service Delivery and On Time Performance

Northern Routes - Quarter Ended September 30, 2021

Round Trips Compared to Estimated Schedule

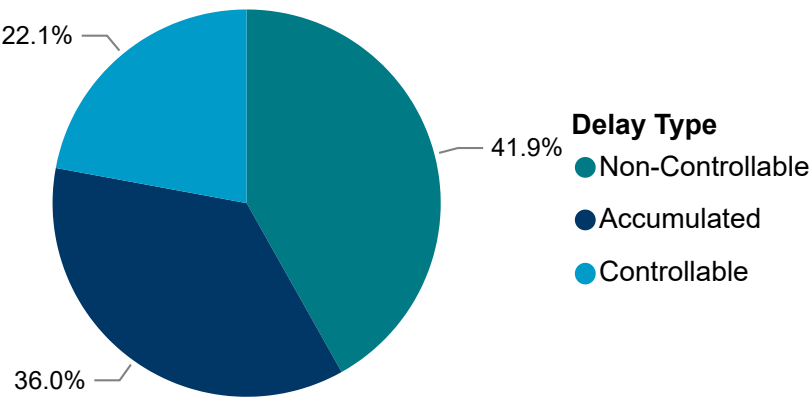


- Estimated Quarterly Schedule (100%)
- Minimum Required Round Trips
- Actual Round Trips
- Cancellation of Minimum Required Round Trips for Reasons Specified in Sch. A, Section 2(a) of CFSC
- Cancellation of Minimum Required Round Trips for other Reasons
- Estimated Quarterly Schedule plus Contribution Agreement (2)

Route	Terminal 1	Terminal 2	Actual Round Trips	Minimum Required Round Trips	Variance (Actual to Minimum)	% Sailings Overloaded
10	Port Hardy	Prince Rupert	39.0	46.0	-7.0	1.8%
11	Skidegate	Prince Rupert	63.0	61.0	2.0	7.9%
28	Port Hardy	Bella Coola	46.0	45.0	1.0	0.0%
Total			148.0	152.0	-4.0	2.7%

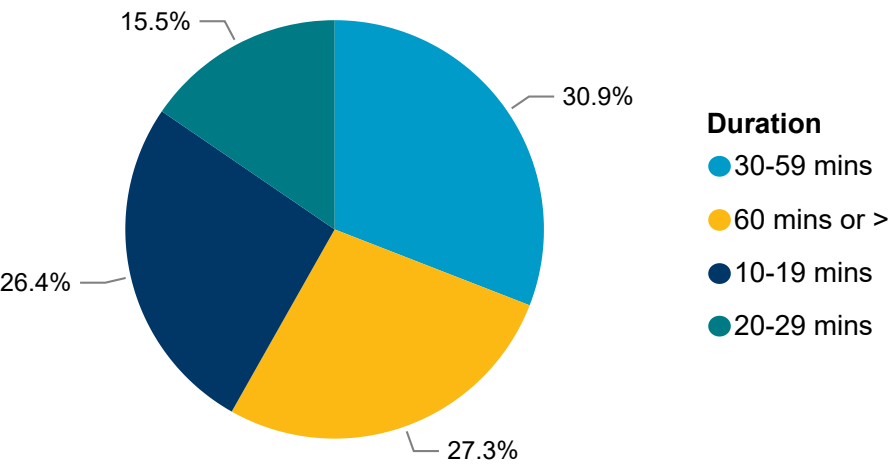
Notes:
(1) Northern Routes (10, 11 & 28): Delays based on scheduled arrival time.
(2) Includes the discretionary sailings to be provided under Part D of Schedule "3" of the Contribution Agreement between BC Ferries and the Province dated November 11, 2020.

Reasons for Delays - Current Quarter

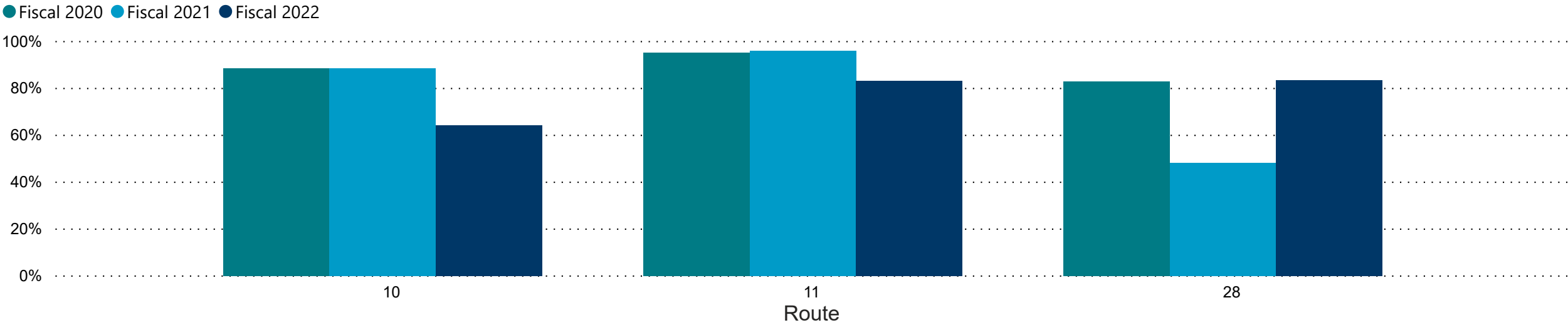


Controllable = Under the control of the company (loading procedure, fuelling, etc.)
Non-Controllable = Out of the control of the company (bad weather, medical etc.)
Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

Duration of Delays - Current Quarter



On Time Performance - % That Sailed Within 10 Mins of Scheduled Arrival (1) - Current Quarter

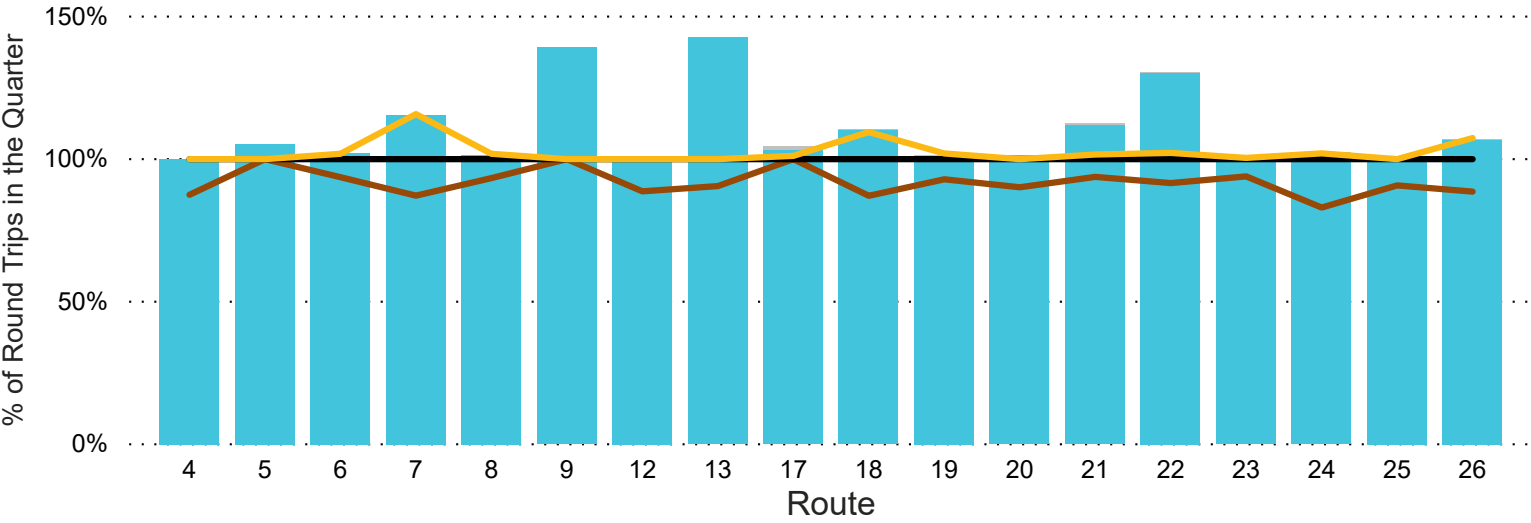




Appendix 4: Round Trip Service Delivery and On Time Performance

Minor Routes - Quarter Ended September 30, 2021

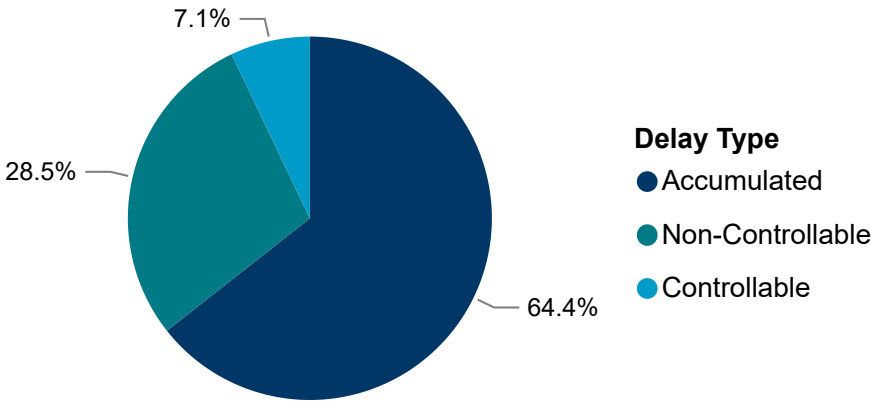
Round Trips Compared to Estimated Schedule



- Estimated Quarterly Schedule (100%)
- Minimum Required Round Trips
- Actual Round Trips
- Cancellation of Minimum Required Round Trips for Reasons Specified in Sch. A, Section 2(a) of CFSC
- Cancellation of Minimum Required Round Trips for other Reasons
- Estimated Quarterly Schedule plus Contribution Agreement (3)

Route	Terminal 1	Terminal 2	Actual Round Trips	Minimum Required Round Trips	Variance (Actual to Minimum)	% Sailings Overloaded
4	Fulford Harbour	Swartz Bay	737.0	644.0	93.0	22.9%
5	Swartz Bay	Four SGIs	936.0	889.0	47.0	9.8%
6	Crofton	Vesuvius Bay	1195.0	1095.0	100.0	20.8%
7	Earls Cove	Saltery Bay	731.5	552.0	179.5	13.5%
8	Horseshoe Bay	Bowen Island	1403.5	1292.0	111.5	18.7%
9	Tsawwassen	Long Harbour	395.0	284.0	111.0	9.6%
12	Mill Bay	Brentwood Bay	813.0	723.0	90.0	1.5%
13	Langdale	Gambier/Keats	1390.0	882.0	508.0	
17	Little River	Powell River	363.0	351.0	12.0	13.9%
18	Texada	Powell River	791.0	624.0	167.0	2.2%
19	Nanaimo Harbour	Gabriola Island	1317.5	1210.0	107.5	23.7%
20	Chemainus	Thetis Island	945.0	841.0	104.0	8.1%
21	Buckley Bay	Denman West	1658.5	1387.0	271.5	30.3%
22	Denman East	Hornby Island	1428.0	1005.0	423.0	38.6%
23	Campbell River	Quadra Island	1584.5	1475.0	109.5	38.4%
24	Quadra Island	Cortes Island	552.5	450.0	102.5	35.6%
25	Port McNeill	Alert Bay	992.0	907.0	85.0	1.2%
26	Skidegate	Alliford Bay	1125.5	934.0	191.5	2.1%
Total			18358.5	15545.0	2,813.5	18.3%

Reasons for Delays - Current Quarter

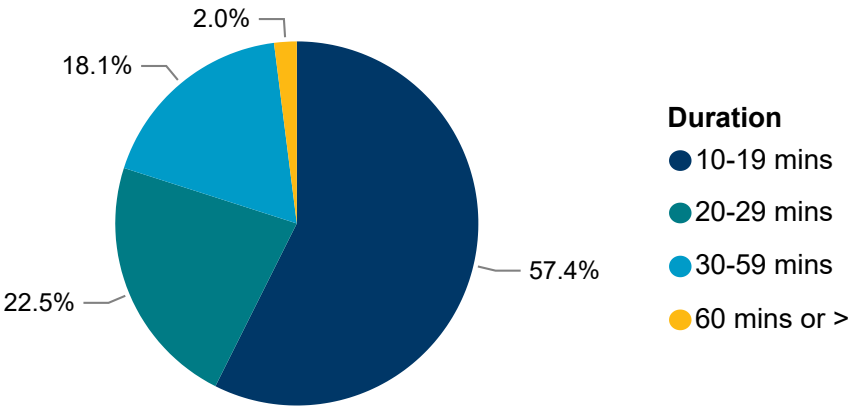


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Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

Duration of Delays - Current Quarter



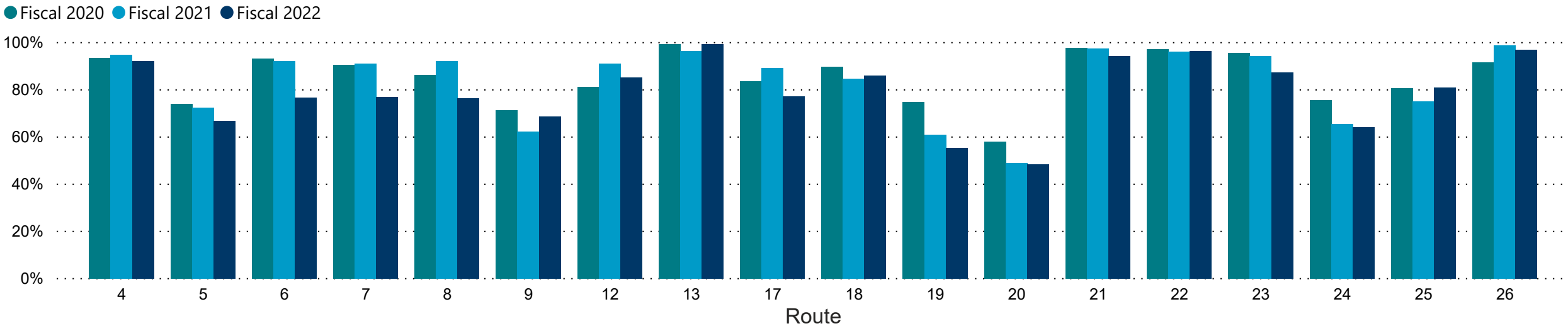
Notes:

(1) Route 13: Core service levels include some round trips that are deliverable only 'on demand.'

(2) Route 13: % Sailings Overloaded is not applicable because the route is passenger only.

(3) Includes the discretionary sailings to be provided under Part D of Schedule "3" of the Contribution Agreement between BC Ferries and the Province dated November 11, 2020.

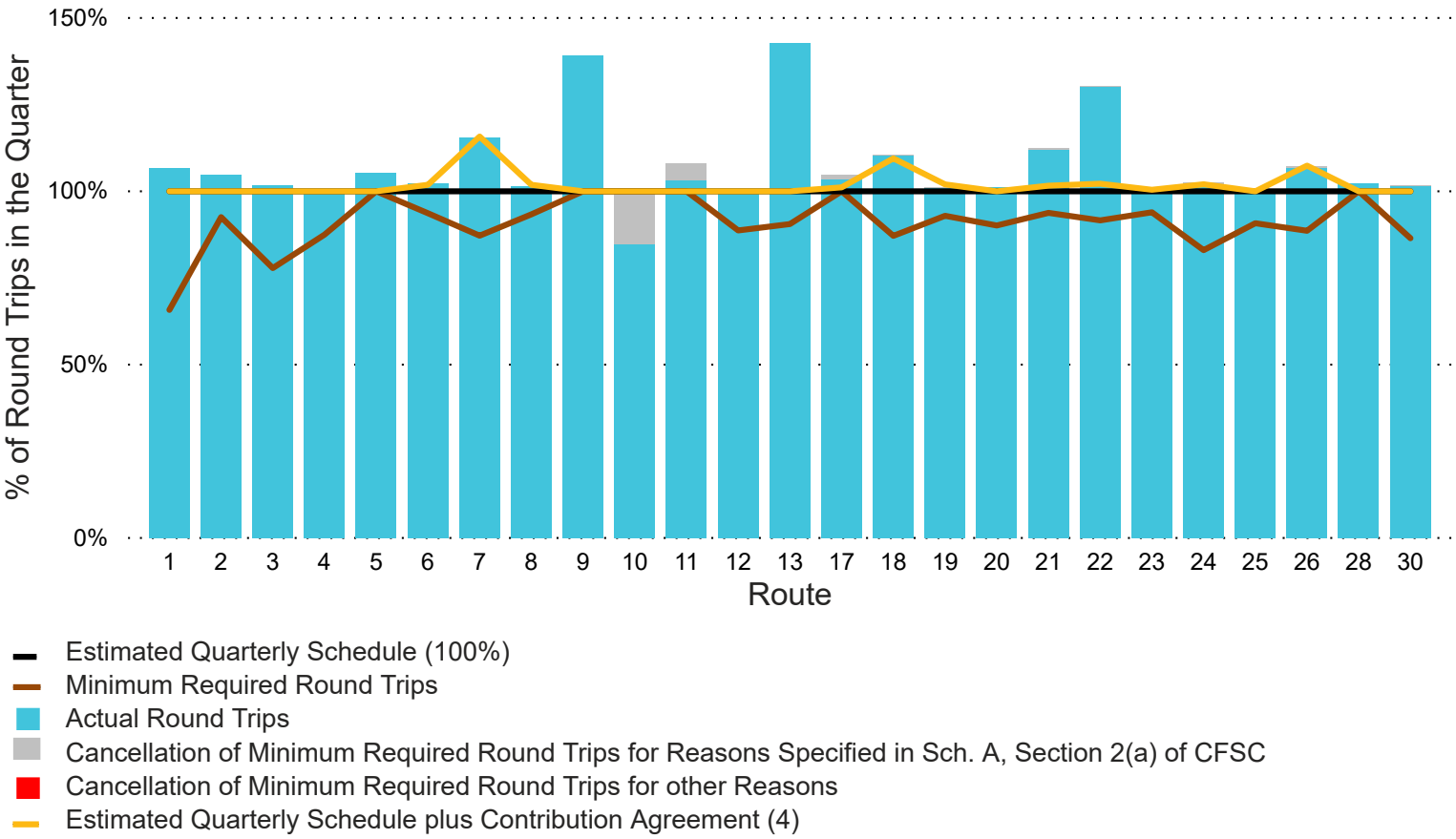
On Time Performance - % That Sailed Within 10 Mins of Scheduled Departure - Current Quarter



Appendix 4: Round Trip Service Delivery and On Time Performance

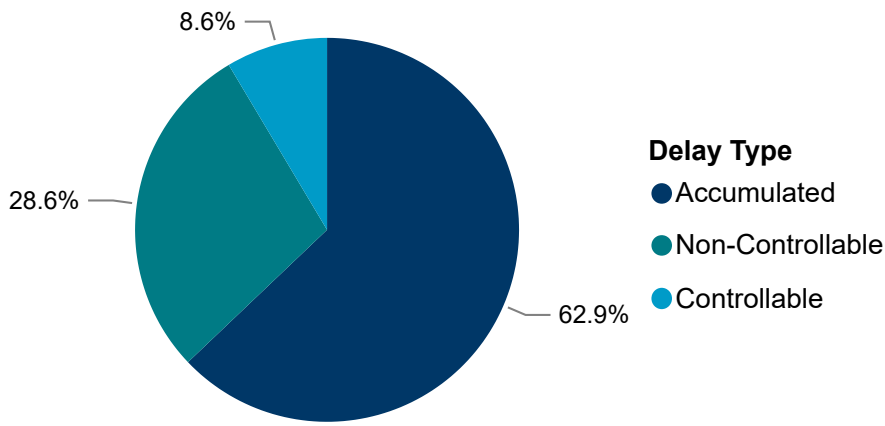
All Routes - Quarter Ended September 30, 2021

Round Trips Compared to Estimated Schedule



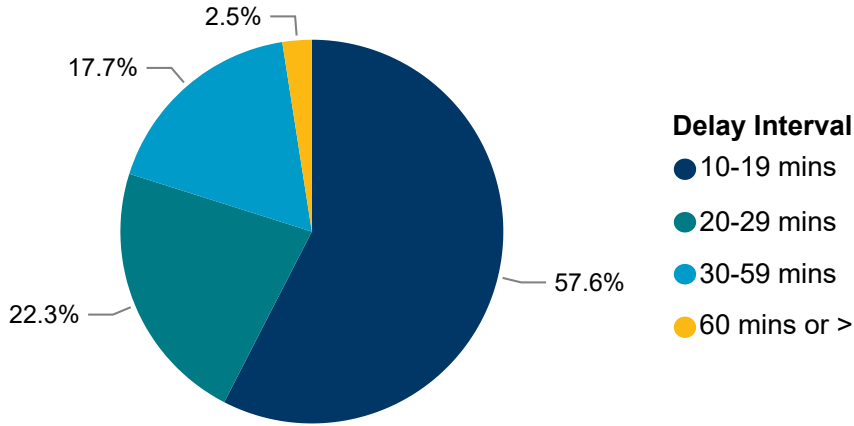
Route	Terminal 1	Terminal 2	Actual Round Trips	Minimum Required Round Trips	Variance (Actual to Minimum)	% Sailings Overloaded
1	Swartz Bay	Tsawwassen	1376.5	848.0	528.5	54.7%
2	Horseshoe Bay	Departure Bay	927.5	820.0	107.5	58.3%
3	Langdale	Horseshoe Bay	927.0	710.0	217.0	39.6%
4	Fulford Harbour	Swartz Bay	737.0	644.0	93.0	22.9%
5	Swartz Bay	Four SGIs	936.0	889.0	47.0	9.8%
6	Crofton	Vesuvius Bay	1195.0	1095.0	100.0	20.8%
7	Earls Cove	Saltery Bay	731.5	552.0	179.5	13.5%
8	Horseshoe Bay	Bowen Island	1403.5	1292.0	111.5	18.7%
9	Tsawwassen	Long Harbour	395.0	284.0	111.0	9.6%
10	Port Hardy	Prince Rupert	39.0	46.0	-7.0	1.8%
11	Skidegate	Prince Rupert	63.0	61.0	2.0	7.9%
12	Mill Bay	Brentwood Bay	813.0	723.0	90.0	1.5%
13	Langdale	Gambier/Keats	1390.0	882.0	508.0	
17	Little River	Powell River	363.0	351.0	12.0	13.9%
18	Texada	Powell River	791.0	624.0	167.0	2.2%
19	Nanaimo Harbour	Gabriola Island	1317.5	1210.0	107.5	23.7%
20	Chemainus	Thetis Island	945.0	841.0	104.0	8.1%
21	Buckley Bay	Denman West	1658.5	1387.0	271.5	30.3%
22	Denman East	Hornby Island	1428.0	1005.0	423.0	38.6%
23	Campbell River	Quadra Island	1584.5	1475.0	109.5	38.4%
24	Quadra Island	Cortes Island	552.5	450.0	102.5	35.6%
25	Port McNeill	Alert Bay	992.0	907.0	85.0	1.2%
26	Skidegate	Alliford Bay	1125.5	934.0	191.5	2.1%
28	Port Hardy	Bella Coola	46.0	45.0	1.0	0.0%
30	Duke Point	Tsawwassen	735.0	626.0	109.0	54.8%
Total			22472.5	18701.0	3,771.5	24.0%

Reasons for Delays - Current Quarter



Controllable = Under the control of the company (loading procedure, fuelling, etc.)
Non-Controllable = Out of the control of the company (bad weather, medical etc.)
Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

Duration of Delays - Current Quarter



On Time Performance Current Quarter

Region	Fiscal 2020	Fiscal 2021	Fiscal 2022
Major	83.7%	81.6%	74.0%
North	88.6%	78.5%	76.7%
Minor	85.5%	83.8%	79.7%
Total	85.2%	83.5%	78.8%

Notes:
(1) Northern Routes (10, 11 & 28): Delays based on scheduled arrival time.
(2) Route 13: Core service levels include some round trips that are deliverable only 'on demand.'
(3) Route 13: % Sailings Overloaded is not applicable because the route is passenger only.
(4) Includes the discretionary sailings to be provided under Part D of Schedule "3" of the Contribution Agreement between BC Ferries and the Province dated November 11, 2020.

On Time Performance - % That Sailed Within 10 Mins of Scheduled Departure (1) - Current Quarter

